

# AD360 helps the students of 'The Principia' with secure self-service password management

Company: **The Principia**

Industry: **Education**

Country: **Missouri**

## About the company

In 1898, Mary Kimball Morgan founded The Principia as a school for Christian Scientists, a place where students could receive an outstanding education in an environment that fosters sound moral values and spiritual growth. Principia now encompasses two campuses—Principia College in Elsah, Illinois and Principia School for pre-K to grade 12 in St. Louis, Missouri. Principia students, faculty, and staff come from many different countries and an even greater variety of backgrounds.

## Business Challenge

The Principia is an educational institution encompassing two campuses - Principia College in Elsah, Illinois and Principia School for pre-K to grade 12 in St. Louis, Missouri. With such a big student community, there is always the challenge of identity management in ensuring that the students have secure access to the school's IT resources. But, no aspect of identity management has a direct impact on the end-users as password management does. While students who forgot their passwords suffered the unavailability of resources, the IT staff of The Principia bore the brunt of handling excessive password reset requests.

They immediately started looking for a self-service password management solution, which offered a secure 'Do It Yourself' password reset and change password option for the students. "We needed a way for our students to change and reset their password with secure identification", said Robert Peterson, Technical Support Manager at The Principia.



Other options, were requiring a modification of the Active Directory schema, I liked that AD360 did not. The ability to 'brand' the tool to our School was also important

**Robert Peterson,**  
Technical Support Manger

## Solution

The Principia evaluated many self-service solutions to tackle the password management problem. More importantly, they were looking for a self-service solution that is easy to deploy, highly secure and customizable. Being a patron of AD360's AD management module, they came to know about AD360's password management module, the web-based, self-service Windows Active Directory password management tool. Having had a good experience with ManageEngine products and its support staff, The Principia eventually decided to go with AD360's password management module

## About AD360

AD360 is an integrated identity and access management (IAM) solution for managing user identities, governing access to resources, enforcing security, and ensuring compliance. From user provisioning, self-service password management, and Active Directory change monitoring, to single sign-on (SSO) for enterprise applications, AD360 helps you perform all your IAM tasks with a simple, easy-to-use interface.

AD360 provides all these functionalities for Windows Active Directory, Exchange Servers, and Office 365. With AD360, you can just choose the modules you need and start addressing IAM challenges across on-premises, cloud, and hybrid environments from within a single console.

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