

# AD360 helps Colliers International monitor login activities of its employees

Company: Colliers International

Industry: Real estate services

Country: Arizona, UK

## Challenges Colliers International faced

Dealing with high-value real estate means that Colliers International has to store a lot of important documents belonging to its customers. The business' management board wanted to avoid network security lapses at any cost, as even a small loophole could have a catastrophic impact on their business. After discussions with their IT security team, Colliers International decided to deploy strict procedures to actively monitor user activities—specifically, their logons. Because of the innumerable user accounts within the organization, manually monitoring them each individually was out of the question. What they were looking for was software that could monitor the logon activities of users, thereby boosting their network's security

## How AD360 addressed the issue

After getting in touch with ManageEngine's local reseller, Luthfur Rahman, the IT security admin of Colliers International's London office experienced a hands-on session of AD360.



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**Luthfur Rahman,**

IT security admin of Colliers International

Later, when prompted on what features of AD360 ticked the right boxes in their list, Rahman said, "We were in need of a solution to closely monitor the logons of our users. AD360's change auditing and reporting module had numerous reports on logon and logoff activities, which gave us visibility on even the minutest of details. The reports, in tandem with the alerts, form a powerful combo, making our jobs very easy."

Rahman said that their IT security team was particularly captivated by the file auditing capabilities of AD360. Ready-made reports provided information on failed attempts to delete files as well as folder permission changes, which were both essential for their internal audits.

When asked about the pricing of AD360 against the competition, Rahman said, "We were pleasantly surprised by the price at which ManageEngine pitches their products."

Apart from logon auditing, the additional features of AD360 like the end-user password management module helped employees reset their password by themselves without any assistance from the help desk authorities. This has helped Colliers International save a substantial amount of time and money which otherwise would have been wasted.

## About AD360

AD360 is an integrated identity and access management (IAM) solution for managing user identities, governing access to resources, enforcing security, and ensuring compliance. From user provisioning, self-service password management, and Active Directory change monitoring, to single sign-on (SSO) for enterprise applications, AD360 helps you perform all your IAM tasks with a simple, easy-to-use interface.

AD360 provides all these functionalities for Windows Active Directory, Exchange Servers, and Office 365. With AD360, you can just choose the modules you need and start addressing IAM challenges across on-premises, cloud, and hybrid environments from within a single console.

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