Leading UK equipment rental company reduces its time spent on Exchange reporting by 83%

About the company

Speedy Services (Speedy) is the United Kingdom's leading provider of construction tools and equipment rental services. It has 200 locations throughout the UK, as well as operations in the Middle East. Beyond just renting out tools, Speedy also provides services such as testing, training, inspection, certification, and equipment sales.

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Wasim Natha,
IT End User Computing Manager,
Speedy.

Business challenge

Speedy has a sizeable employee base that uses Microsoft Exchange, with more joining all the time. The company's IT infrastructure team was spending too much time trying to generate reports on the different aspects of its Exchange environment. Internal audits and investigations were also becoming a hassle due to the amount of time and money consumed to establish an audit trail.

The infrastructure team was looking for a solution that would reduce the time they spent struggling with native tools to pull up even the smallest amount of Exchange-related information. They wanted a cost-effective tool that would be easy to use and deploy.

Final choice

Speedy Services eventually ended up purchasing Exchange Reporter Plus. When asked why, Wasim Natha, the IT end user computing manager at Speedy, said, "This is an absolute life-saving product...[especially] when you are using native Exchange to run reports and [for] analysis." Natha summarizes Exchange Reporter Plus in a single line—"a great tool with a whooping amount of reports."

Results experienced

Speedy's administrators found Exchange Reporter Plus' features extremely helpful for reporting, auditing, and monitoring their Exchange Server and Exchange Online environments. They found the change auditing functionality particularly helpful because of how cost-effective it became to conduct investigations. "Operations time [is now] reduced, saving us money when doing investigations," said Natha, who went on to state that their reporting time has dropped from 30 minutes to 5 minutes since they've deployed Exchange Reporter Plus.

Advantages

✓ Fetch insights on mailbox size and growth.

✓ Monitor email traffic in real time.

✓ Audit non-owner mailbox logons.

✓ Track changes to mailbox permissions.

✓ Get real-time alerts about critical changes in your organization.

✓ Monitor Exchange services, components, and protocols.

...and so much more!

ManageEngine

Exchange Reporter Plus

Exchange Reporter Plus is a reporting, change auditing, monitoring, and content search tool for hybrid Exchange environment and Skype for Business. It features over 450 comprehensive reports on various Exchange objects, such as mailboxes, public folders, and distribution lists, and also on Outlook Web Access and ActiveSync. Configure alerts in Exchange Reporter Plus for instant notifications on critical changes that require your immediate attention.

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