ManageEngine) Log360 Cloud MSSP

# **BUSINESS BENEFITS**

### The modern digital landscape can be a tricky path to navigate.

Filled with cyber pitfalls, these dangers take the form of relentless threats and evolving vulnerabilities, keeping managed security service providers (MSSPs) on perpetual edge.

Amid the relentless battle against cyberthreats, MSSPs face other challenges, including an acute shortage of cybersecurity personnel, scalability, increasingly complex cyberthreats, compliance demands, and more. How can MSSPs scale their services to meet the diverse needs of their clients while keeping the personalized touch?

Log360 Cloud MSSP is designed to address these unique business needs, helping you navigate challenges and increase your profits.

## **Key features**

Log360 Cloud MSSP offers a comprehensive suite of features designed to transform your managed security services.



#### **Consolidated client management**

Efficiently oversee multiple client security environments from a single, unified interface. This consolidated client management feature streamlines client onboarding and monitoring. Gain a holistic view of your clients' security posture, enabling them to enforce customized policies, manage alerts, and generate compliance reports. This comprehensive approach enhances efficiency, scalability, and client satisfaction, making the solution a pivotal tool for MSSPs seeking effective and centralized client management in a dynamic cybersecurity landscape.



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#### Role-based access control (RBAC)

Get precise control over user permissions within the platform. Administrators can assign roles to users based on their responsibilities, ensuring that each user gains access only to the specific features and data relevant to their tasks. RBAC enhances security by limiting unauthorized access and reduces operational risks. With this feature, you can streamline collaboration, maintain compliance, and improve your clients' security posture, making Log360 Cloud MSSP an essential solution for effective and granular access control in multi-client environments.

#### Client-specific dashboards

With tailored dashboards, clients gain real-time visibility into their unique security environment, including threat trends, compliance status, and incident details. This feature enhances transparency and client engagement by providing relevant information at a glance. You can also customize widgets and data visualization for each client's needs, facilitating informed decision-making. The client-specific dashboard elevates client satisfaction, strengthens communication, and fosters a proactive security partnership.



#### Personalized technician deployment and management

By assigning dedicated technicians, clients receive individualized support and guidance, ensuring their unique security needs are met. You can streamline communication and issue resolution, fostering a strong client-technician relationship. Plus, allocate technicians based on client preferences and requirements. The personalized technician deployment and management feature elevates service quality, enables focused problem-solving, and ensures client satisfaction.

## Strategic advantages of Log360 Cloud MSSP edition

With Log360 Cloud MSSP, you can streamline operations and elevate service quality. The platform's cloud capability enables MSSPs to effortlessly cater to varying client demands, maintain operational agility, and optimize resource allocation. These can help you maintain competitive pricing models and swiftly adapt to industry shifts, ensuring long-term relevance and growth.

Moreover, the tool's real-time insights help you be vigilant against emerging threats, enabling you to address vulnerabilities promptly. The platform's robust compliance management capabilities facilitate service offerings that adhere to industry regulations, establishing a solid foundation for building client trust.

Log360 Cloud MSSP can also offer you substantial cost savings. By leveraging the tool's cloud-based infrastructure, you can reduce upfront hardware and infrastructure investments. This shift towards operational expenditure rather than capital expenditure minimizes financial barriers, allowing you to allocate resources more strategically.

Get an array of business benefits using Log360 Cloud MSSP. From increased profits and operational cost savings to the scalability that caters to a diverse client base, the solution enables you to navigate the cybersecurity landscape with ease. Remain at the industry's forefront and demonstrate your commitment to client success with Log360 Cloud MSSP.

## Scan the QR to know more

