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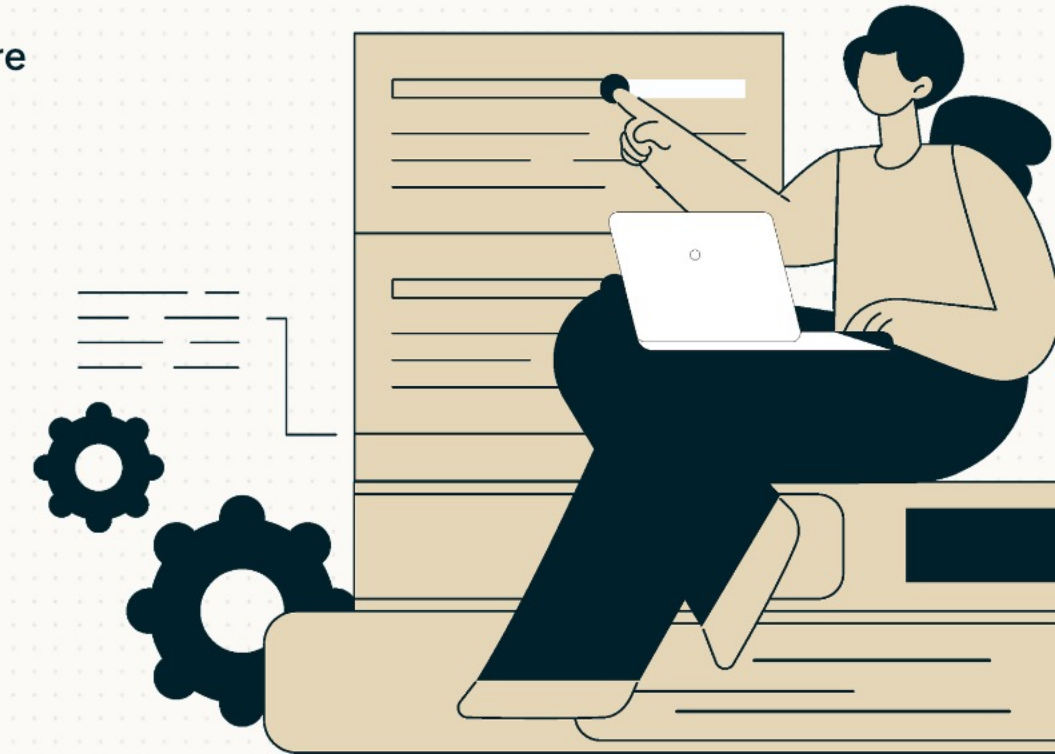
Boost your organization's security and centralize management with Identity360

A cloud-native identity platform for workforce IAM

Outline

- Identity360's vision
- Critical IAM challenges for enterprises
- Identity360 solutions
- Universal Directory
- Integrations
- Life cycle management
- Single sign-on (SSO)
- Multi-factor authentication (MFA)
- Access management
- Delegation
- Reports and identity analytics
- Identity360 architecture
- Identity360 licensing



Identity360's vision

Unify identity silos, streamline identity management, and secure resources with centralized access management

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Critical IAM challenges for enterprises

Identity fragmentation

Enterprises often struggle with managing multiple user identities across various platforms, leading to inefficiencies and security risks

Complex identity life cycle management

Managing the entire identity lifecycle, from onboarding to offboarding, can be challenging and error-prone for enterprises

Increased IT costs

The lack of scalability and flexibility in managing access requirements can result in higher infrastructure costs as organizations struggle to adapt to changing business needs

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solutions

- Universal Directory
- Life cycle management
- Single sign-on (SSO)
- Multi-factor authentication (MFA)
- Access management
- Delegation
- Reports and identity analytics

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Identity360 solutions

Universal Directory

Consolidate identity silos into a single source of truth and enable centralized identity management with our cloud directory

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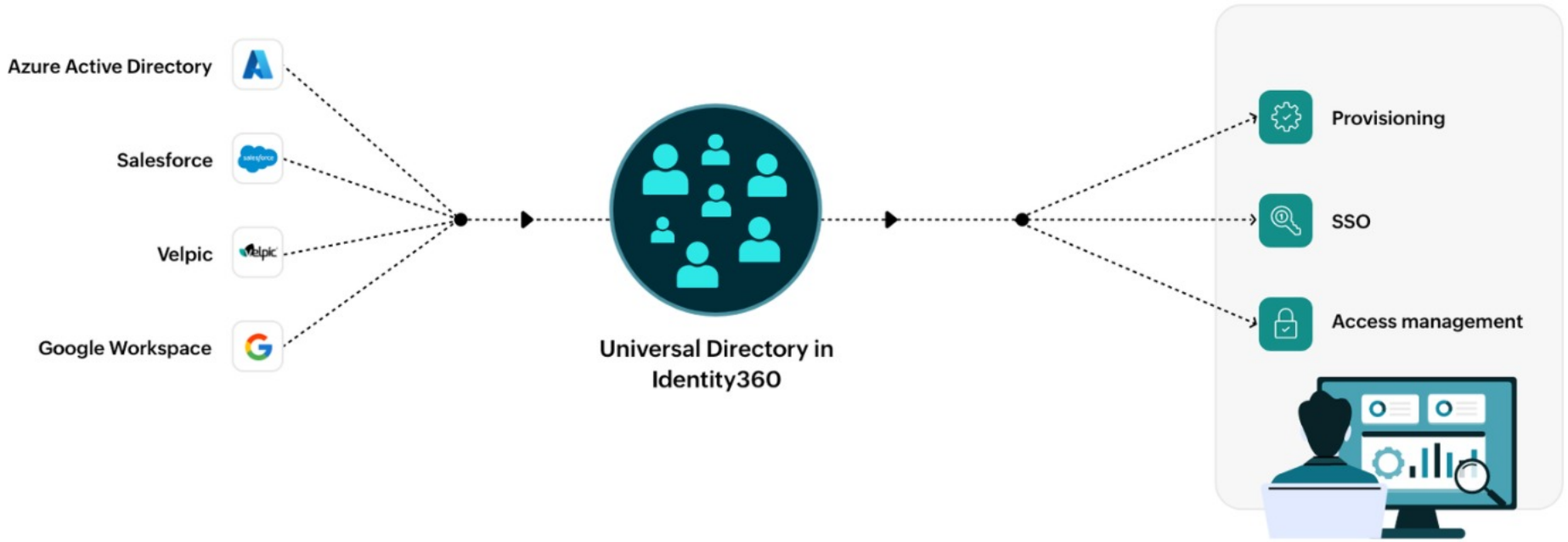
How does Universal Directory work?



Unlock efficient directory services with Universal Directory

Unified solution

Leverage Universal Directory to consolidate identities from multiple platforms

Cost saving

Centralize identity management and streamline access control to achieve significant cost savings by reducing manual processes and errors

Efficiency gains

Effortlessly gather precise information from all your integrated directories with preconfigured reports

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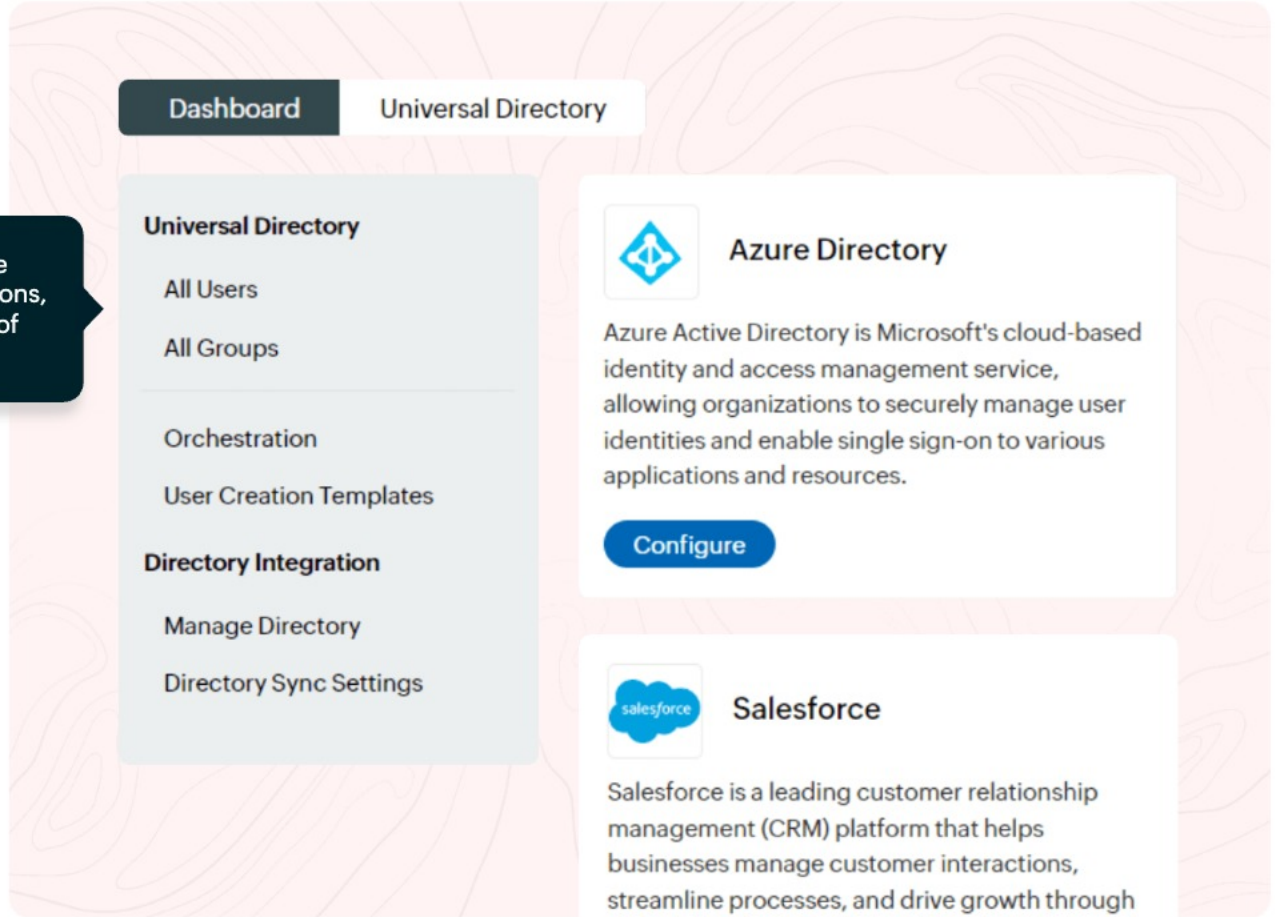
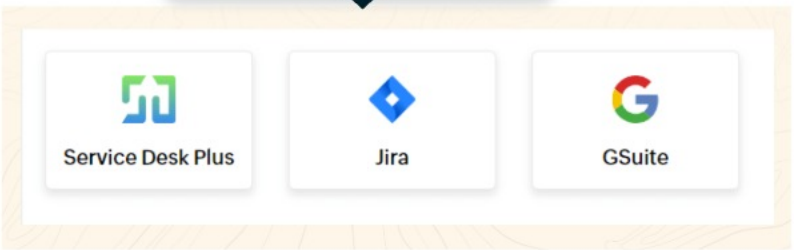
Identity360 solutions

www.manageengine.com/identity-360

Unify users from multiple directories and applications, providing a single point of access management



Integrate with our roster of applications including Slack, Zendesk, Google Workspace, Jira, Zoho People, and more



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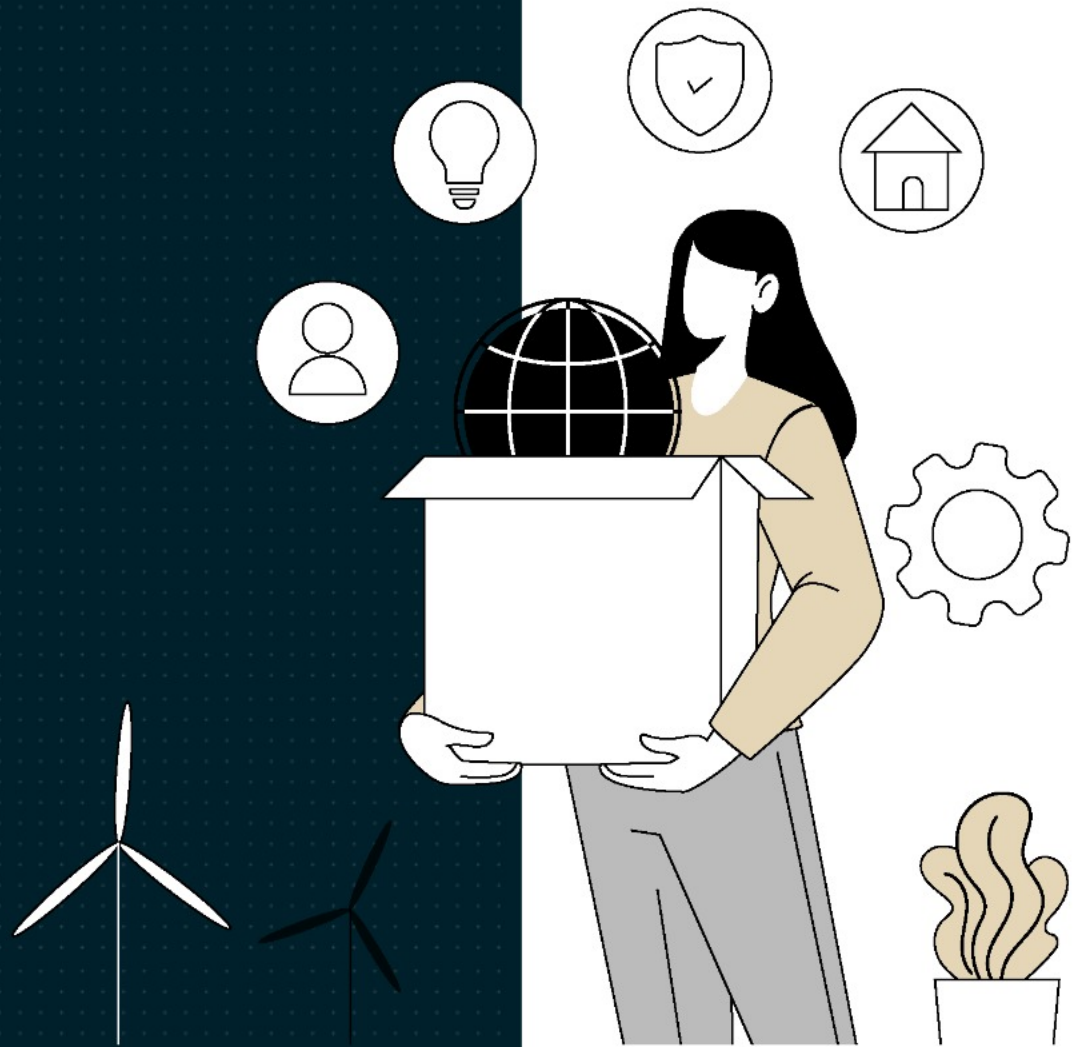
Universal Directory use case

Problem

Organization faces identity management challenges due to fragmented sources across directories and applications, causing operational inefficiencies.

Solution

Implement Universal Directory to centralize identity management and consolidate sources into a single, cloud-based directory. Gain a unified view of identities for streamlined access control.



Identity360 solutions

Life cycle management

Enhance workforce productivity by seamlessly managing the complete life cycle of digital identities

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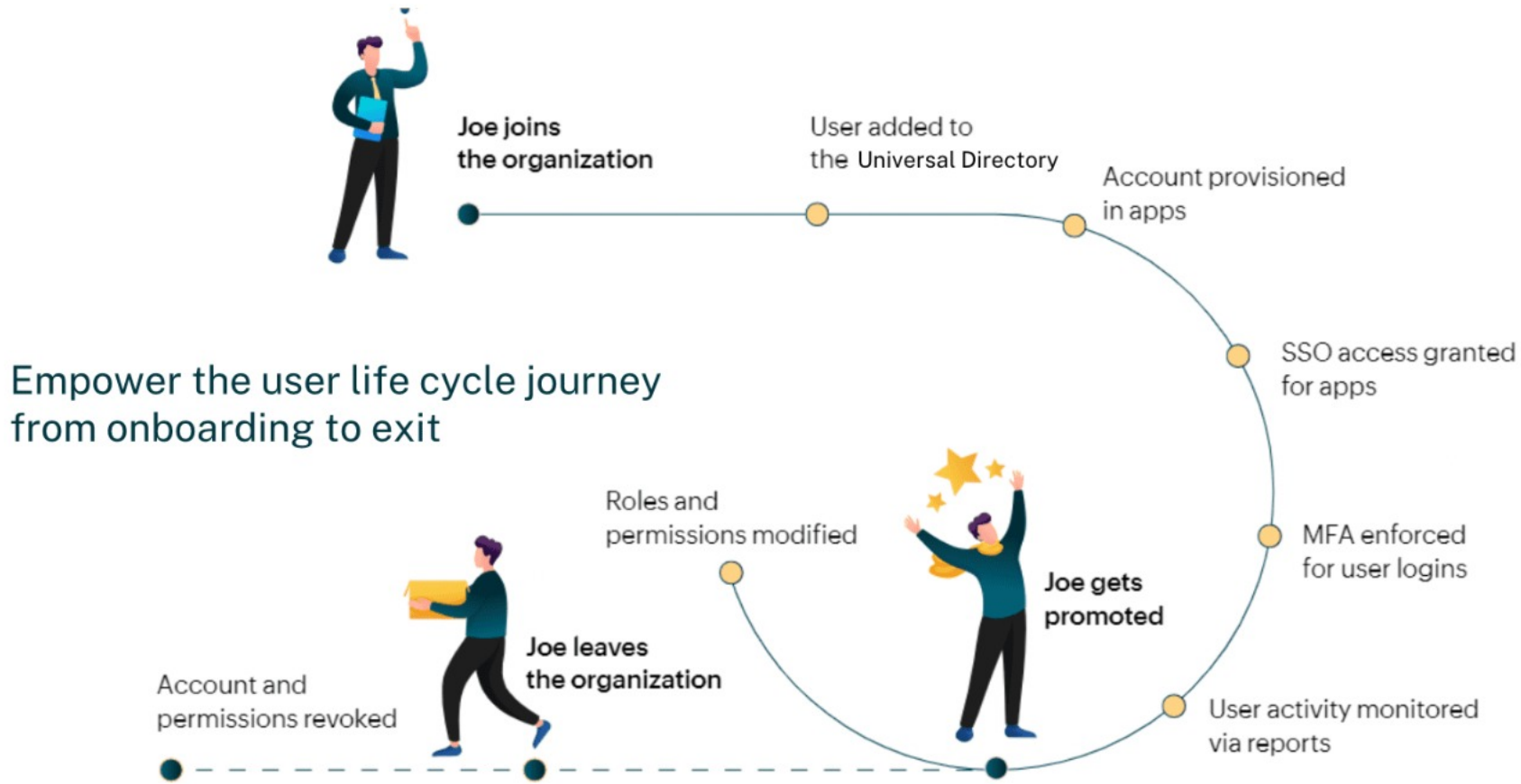
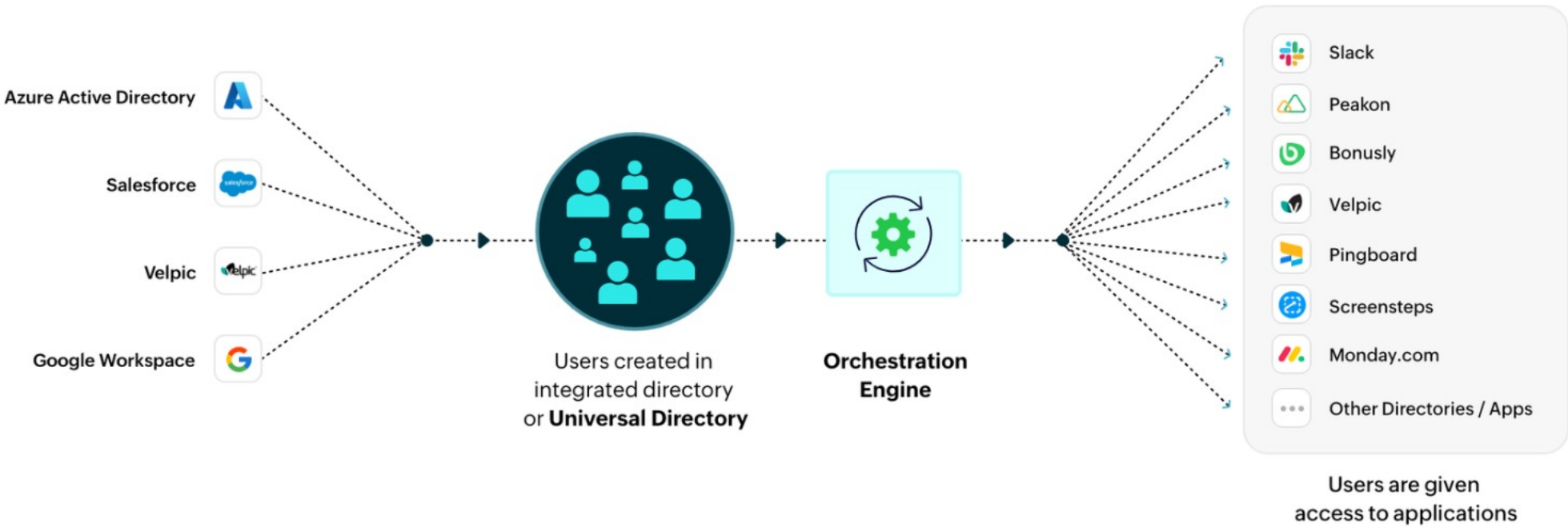
Identity life cycle management breakdown

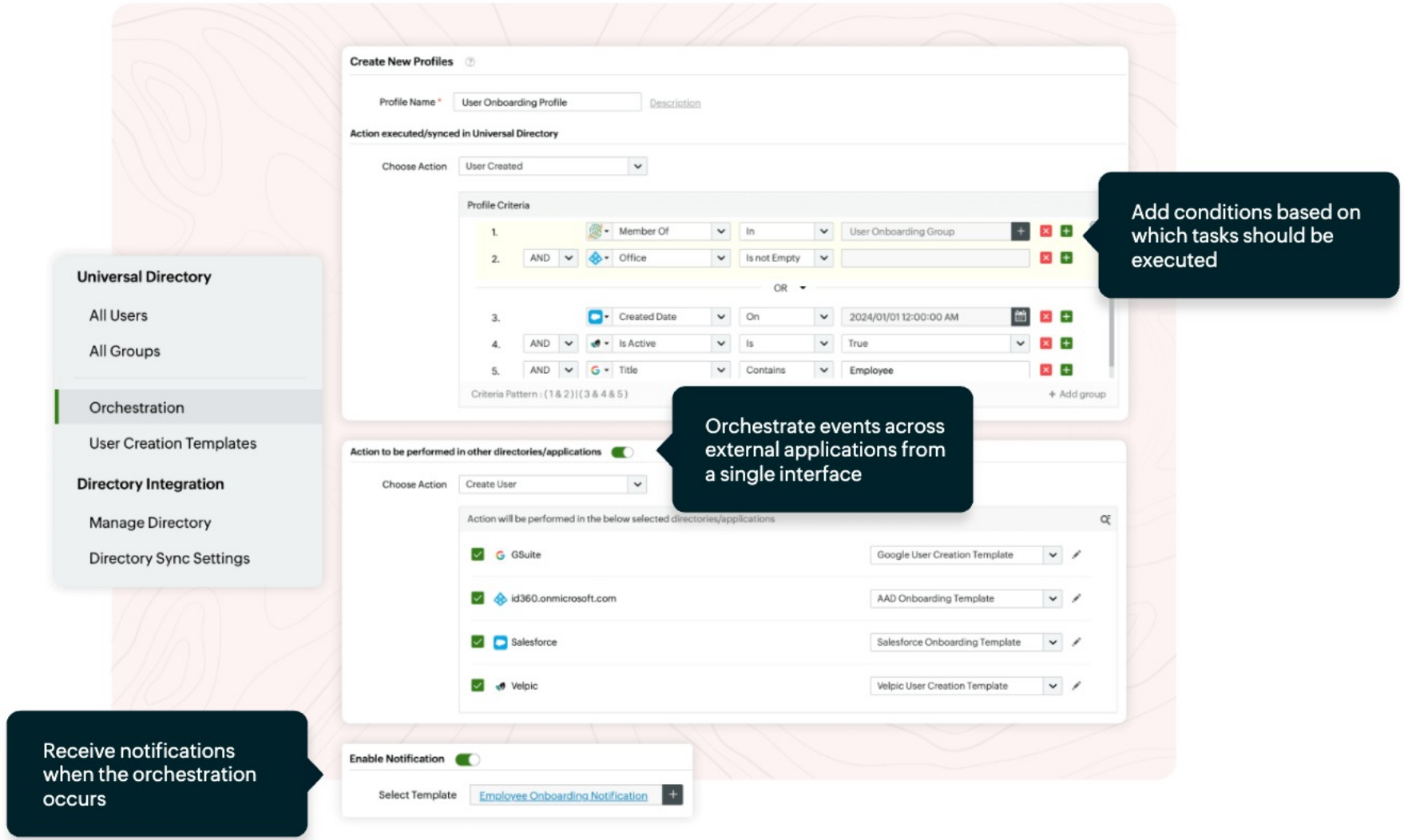


Empower the user life cycle journey from onboarding to exit

Orchestration

Streamline IAM processes with centralized cloud orchestration




Create New Profiles
Profile Name *
User Onboarding Profile
Description
Action executed/synced in Universal Directory
Choose Action
User Created
Profile Criteria
1. Member Of In User Onboarding Group
2. AND Office Is not Empty
OR
3. Created Date On 2024/01/01 12:00:00 AM
4. AND Is Active Is True
5. AND Title Contains Employee
Criteria Pattern : (1 & 2) | (3 & 4 & 5)
+ Add group
Add conditions based on which tasks should be executed
Universal Directory
All Users
All Groups
Orchestration
User Creation Templates
Directory Integration
Manage Directory
Directory Sync Settings
Action to be performed in other directories/applications
Choose Action
Create User
Orchestrate events across external applications from a single interface
Action will be performed in the below selected directories/applications
GSuite
Google User Creation Template
id360.onmicrosoft.com
AAD Onboarding Template
Salesforce
Salesforce Onboarding Template
Velpic
Velpic User Creation Template
Enable Notification
Select Template
Employee Onboarding Notification
Receive notifications when the orchestration occurs

Smart templates

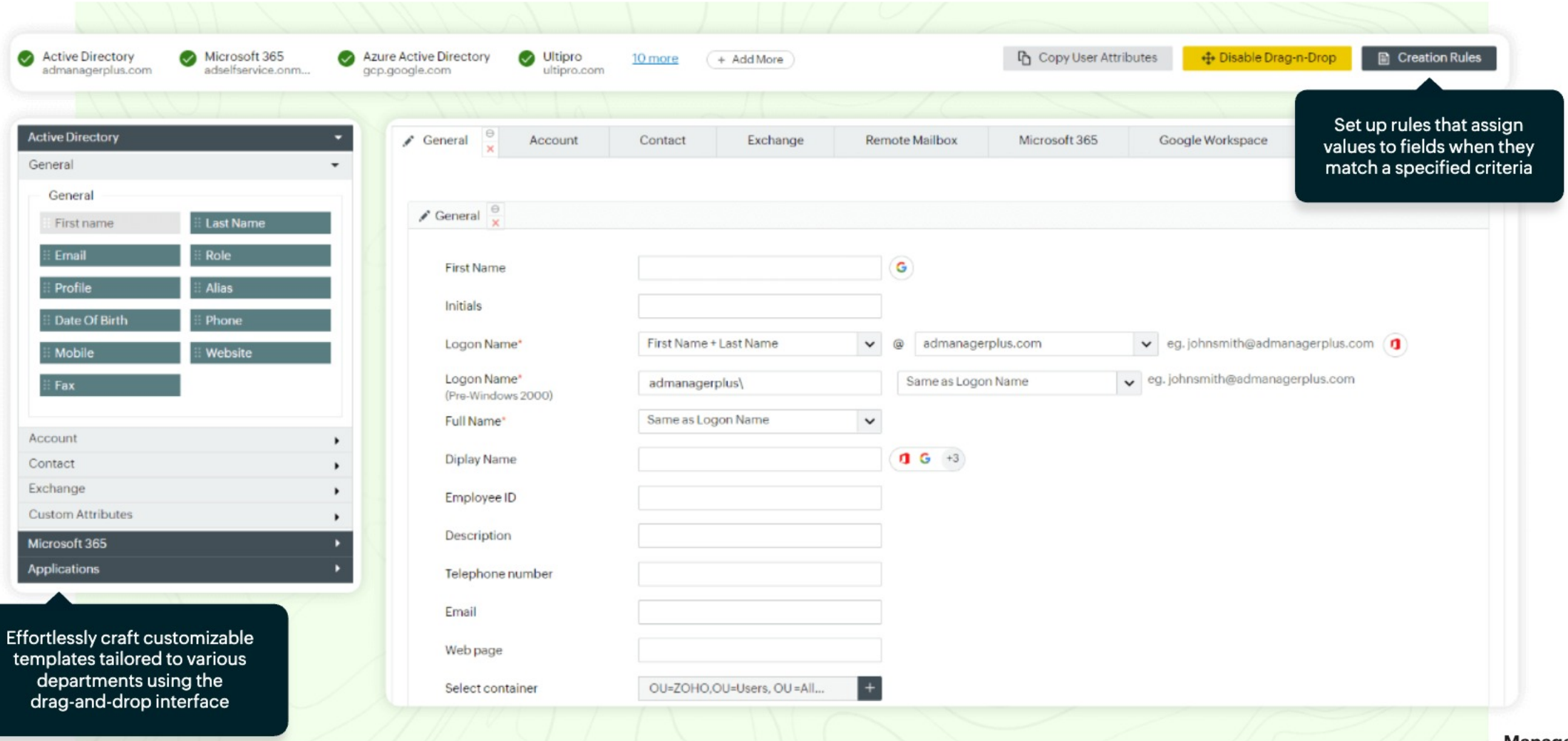
Speed up your onboarding process with smart templates

Generate common templates

Automate management with Orchestration

Utilize customized templates in orchestration profiles

Successful user



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Reap the benefits of managing your identities throughout their entire life cycle with life cycle management

Operational efficiency

Automate the entire identity life cycle process by streamlining administrative tasks, thereby reducing the burden on IT administrators, minimizing the risk of errors, and improving overall operational efficiency

Reduced risk of errors

Reduce the likelihood of manual errors that can occur during user onboarding, offboarding, and profile changes, ensuring data accuracy and integrity

Customizable templates

Utilize predefined templates with intuitive creation rules for quick and easy user onboarding

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Life cycle management use case

Problem

An organization is managing the identity life cycle for a diverse workforce. Traditional processes don't keep up with employee turnover and profile changes. These challenges result in time-consuming, error-prone onboarding and offboarding, leading to security gaps and compliance concerns

Solution

Implementing identity life cycle management enhances agility and security, ensuring regulatory compliance and aligning employee engagements with legal standards. This fosters sustainable growth in today's dynamic business landscape

Identity360 solutions

Single sign-on (SSO)

Streamline access to enterprise resources with secure SSO

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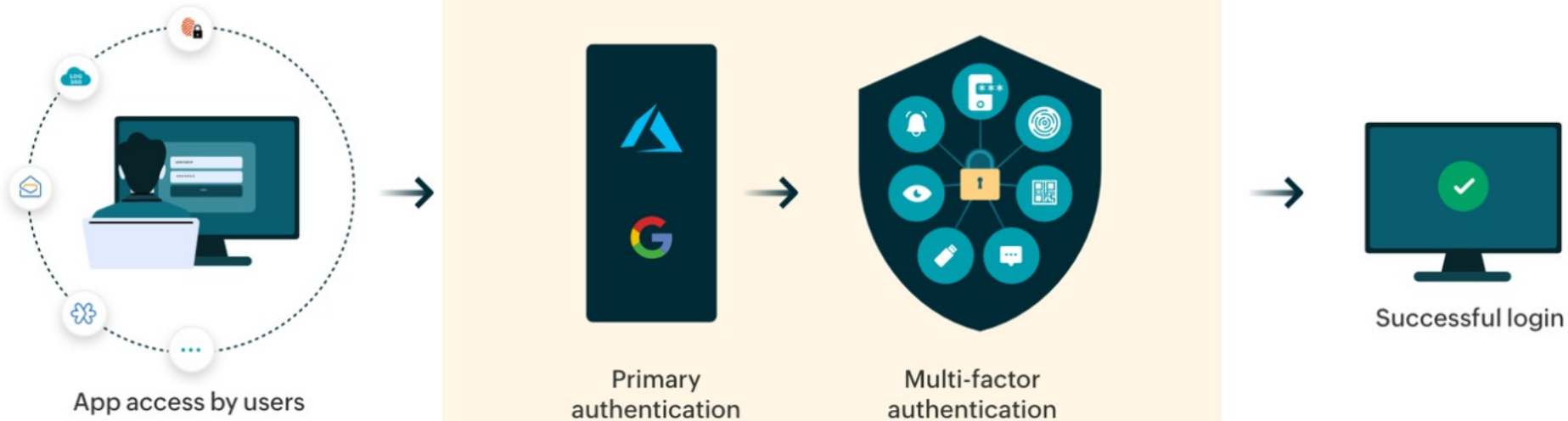
How does SSO work?



Elevate user experience with secure, seamless SSO for your organization

Increase employee productivity

Provide one-click access to enterprise apps, thereby eliminating password fatigue and time-consuming login processes

Broad spectrum of supported apps

Enable SSO to over 450 pre-integrated enterprise applications, or any custom application that supports federation standards, in a few steps

Secure user access

Mitigate security threats by empowering IT teams to promptly disable access to accounts in the event of theft or unauthorized access

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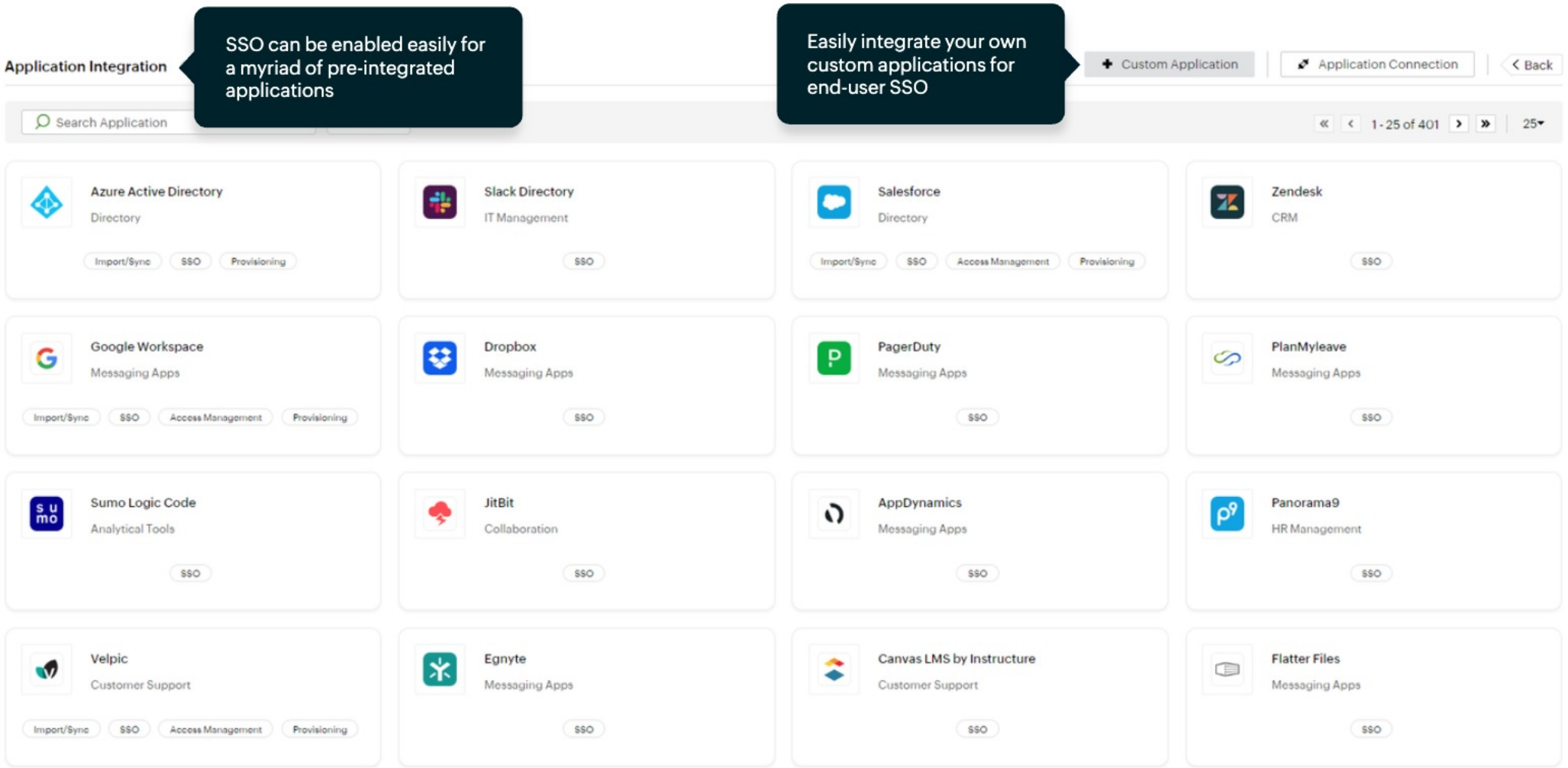
Application Integration
SSO can be enabled easily for a myriad of pre-integrated applications
Easily integrate your own custom applications for end-user SSO
Custom Application
Application Connection
Back
Search Application
1 - 25 of 401
25
Azure Active Directory
Directory
Import/Sync
SSO
Provisioning
Slack Directory
IT Management
SSO
Salesforce
Directory
Import/Sync
SSO
Access Management
Provisioning
Zendesk
CRM
SSO
Google Workspace
Messaging Apps
Import/Sync
SSO
Access Management
Provisioning
Dropbox
Messaging Apps
SSO
PagerDuty
Messaging Apps
SSO
PlanMyleave
Messaging Apps
SSO
Sumo Logic Code
Analytical Tools
SSO
JitBit
Collaboration
SSO
AppDynamics
Messaging Apps
SSO
Panorama9
HR Management
SSO
Velpic
Customer Support
Import/Sync
SSO
Access Management
Provisioning
Egnyte
Messaging Apps
SSO
Canvas LMS by Instructure
Customer Support
SSO
Flatter Files
Messaging Apps
SSO

SSO use case

Problem

A large enterprise faces challenges managing access to numerous applications. Employees waste time navigating multiple login screens, causing inefficiencies and frustration

Solution

Implementing SSO improves efficiency, granting employees one-click entry to multiple enterprise apps, cutting login friction, and enhancing productivity

Identity360 solutions

Multi-factor authentication

Secures access to enterprise applications with MFA

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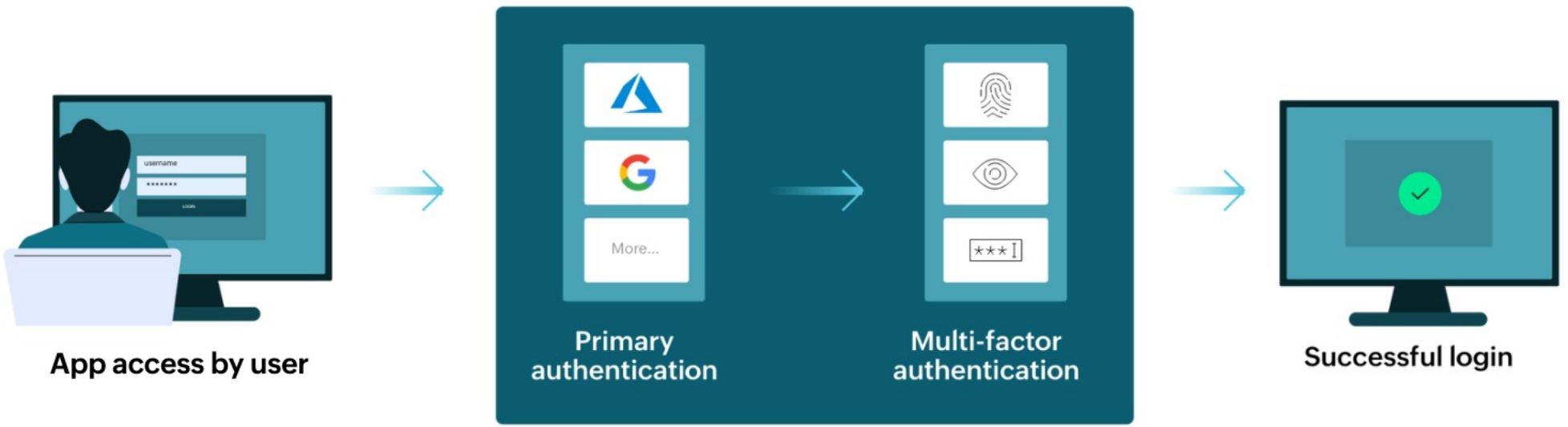
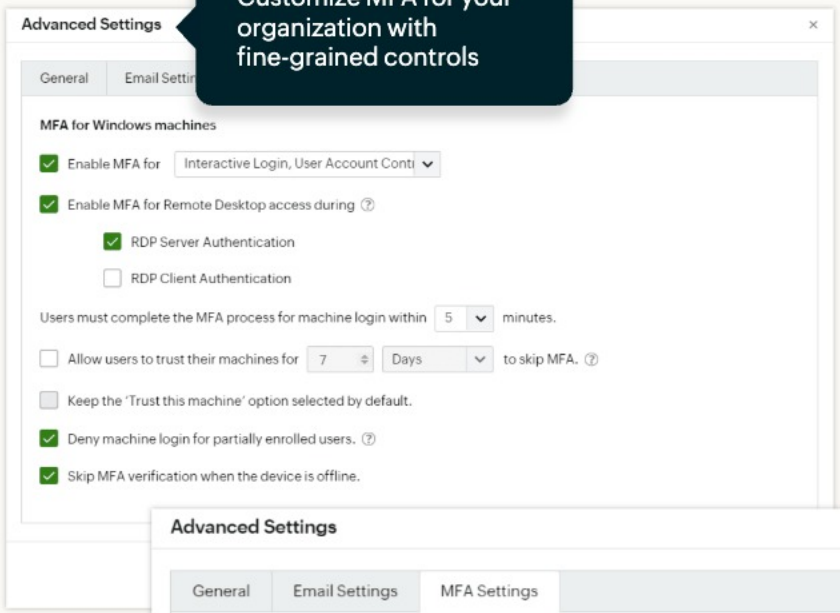
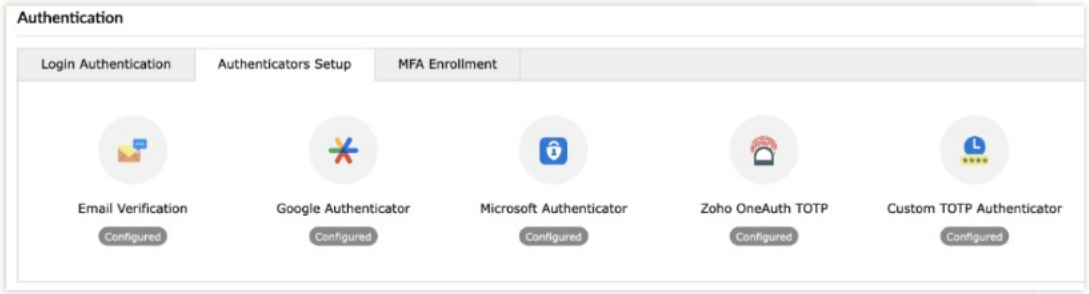
How MFA works

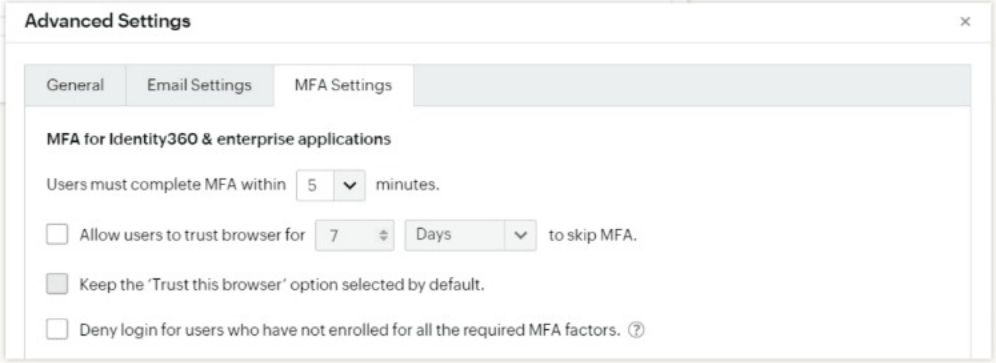


Customize MFA for your organization with fine-grained controls





Choose from a variety of MFA authenticators to verify users' identities



Secure identities with multi-factor authentication

Compatible with multiple directories

Choose your preferred directory for primary authentication—like Azure AD, Google, and Salesforce—which your users may already be a part of

An interactive, user-friendly UI

Makes MFA configuration and enrollment easy for admins and end users respectively, with a simple and easy-to-understand UI

Security against cyberthreats

Defend against various credential-based attacks, including those targeting UAC, Windows login, and RDP, while ensuring seamless application access to employees

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MFA use case

Problem

A corporation in diverse sectors faces growing cybersecurity threats to sensitive data. Traditional password-based authentication methods used for Windows login are vulnerable to phishing and breaches, posing significant security risks

Solution

Implementing MFA for Windows login strengthens the organization's security by enhancing security during logins to Windows machines, RDP sessions, and UAC prompts. This multi-layered authentication adds robust protection against unauthorized access

Identity360 solutions

Access management

Secure and ensure that the right users have the right access consistently across resources

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How does access management work?

Cross-platform access management capabilities

Improved compliance

Ensure compliance with regulatory requirements and industry standards related to data protection and privacy

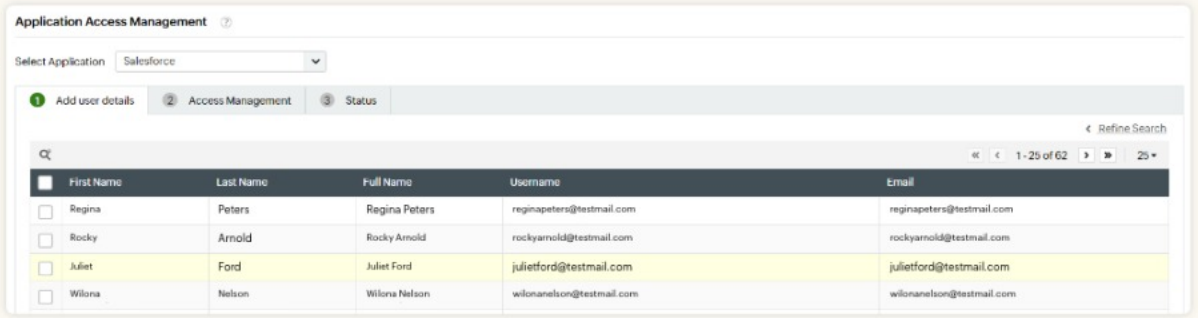
Enhanced user experience

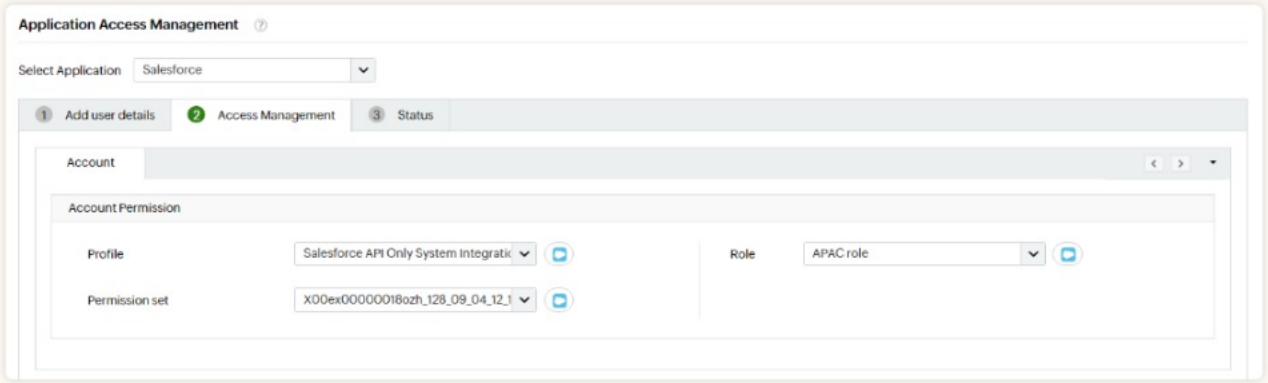
Users experience seamless and convenient access to the resources they need, leading to higher satisfaction and improved user experience

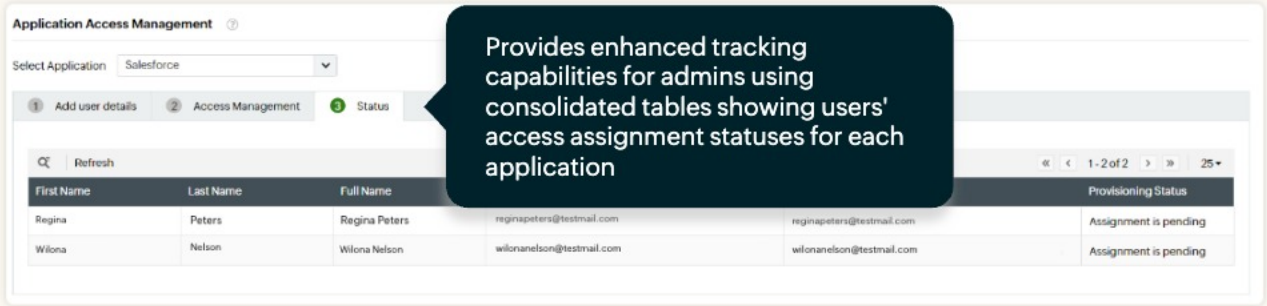
Security against cyberthreats

Safeguard against unauthorized access attempts and mitigate the risk of various cyberthreats, while also providing easy application access to employees

Within each app, you can fine-tune users' access rights by assigning them relevant roles and permissions in bulk







Provides enhanced tracking capabilities for admins using consolidated tables showing users' access assignment statuses for each application

Access management use case

Problem

An organization handles extensive customer data, including personal information and payment details. With rising cyberthreats, securing access to this sensitive data is vital to preserving customer privacy and trust in the brand

Solution

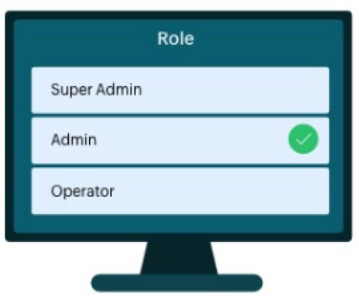
Implementing access management provides robust control over data access while adhering to regulatory requirements such as the GDPR and the PCI DSS. This is achieved through tailored access controls that align with the organization's structure and operational needs

Identity360 solutions

Delegation

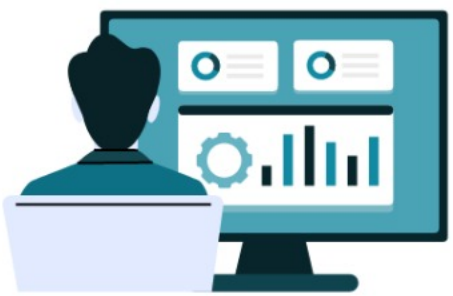
Entrust routine tasks to non-admin users without altering their inherit permissions, allowing admins to focus on critical tasks

How does help desk delegation work?



Predefined roles

Admin assigns the role to technician



Task delegated successfully

Adopt delegation to transform your IT support environment

Reduced workload

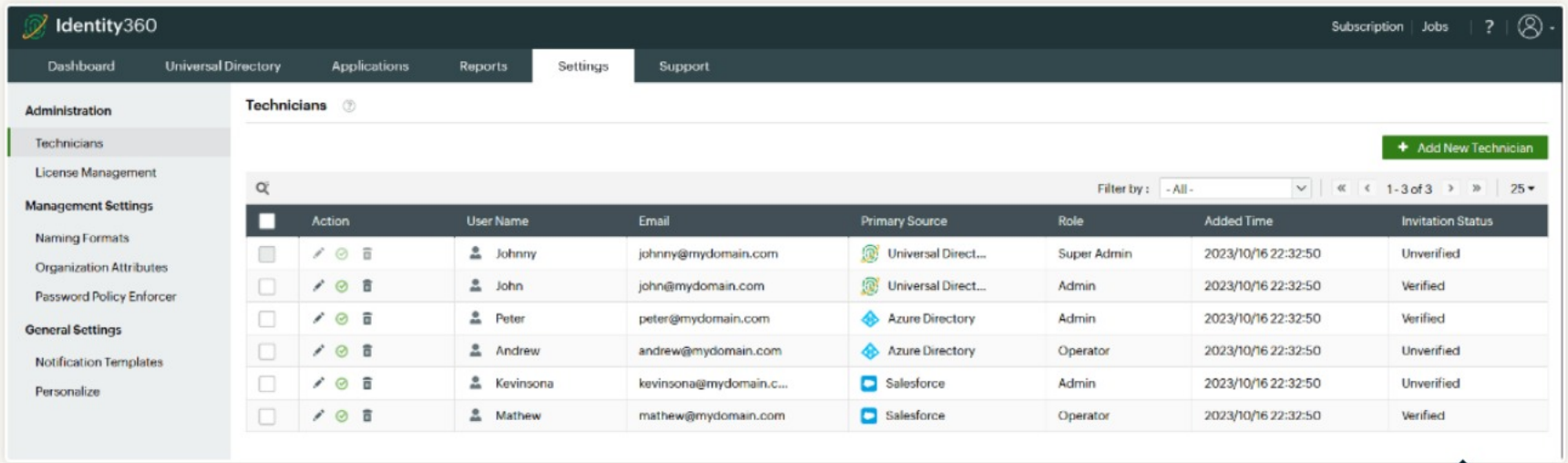
Decrease the workload for IT admins by delegating management tasks to technicians, mitigating burnout and boosting job satisfaction

Improved responsiveness

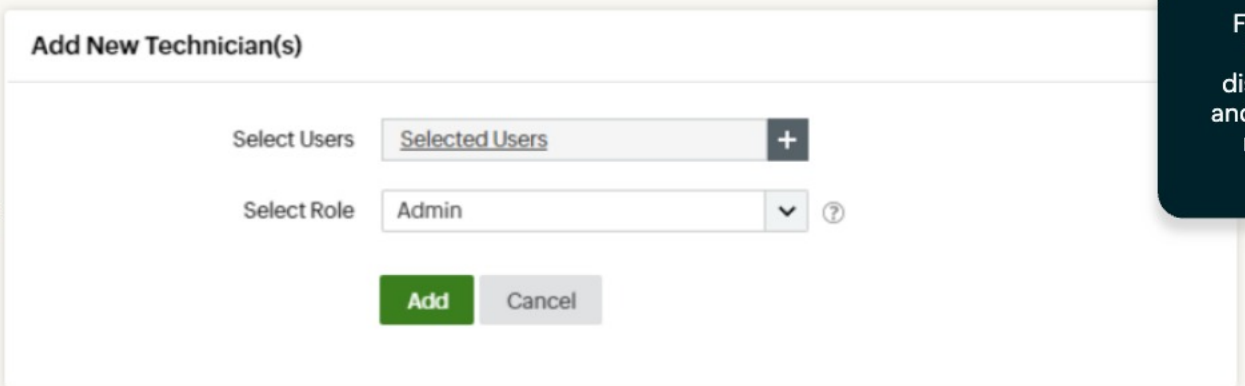
Enable quicker response times to user inquiries and technical issues by assigning specific tasks to designated team members

Scalability and flexibility

Adapt to changing workload demands and scale operations as needed, ensuring continued efficiency and effectiveness in providing support services



From a central console, facilitate enabling or disabling delegated roles and modifying technicians' roles, directories, and applications



Identity360 provides predefined technician roles like Super Admin, Admin, and Operator. Technicians will be granted access to perform management tasks that are tailored to their designated roles

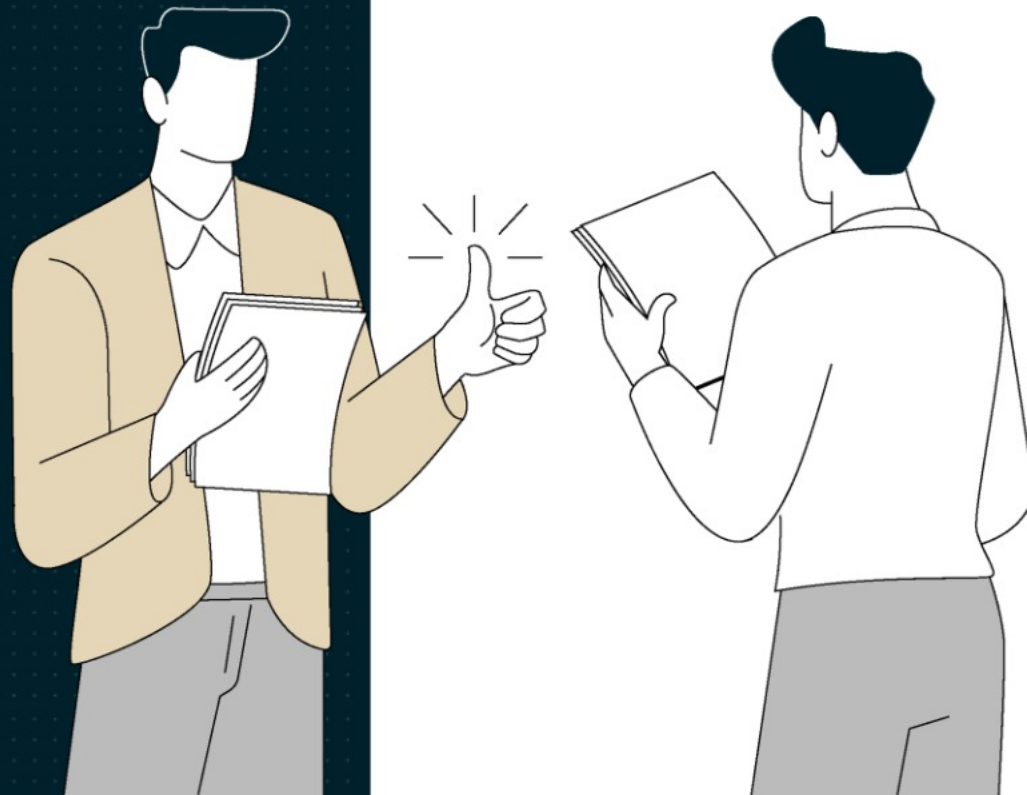
Help desk delegation use case

Problem

A large corporation heavily relies on its IT support team for user inquiries, technical issues, and service requests. However, a surge in support tickets and limited resources strain the IT department's efficiency and responsiveness

Solution

Implementing a help desk delegation system streamlines operations and boosts service delivery. Technicians are assigned specific tasks, with access easily managed and revocable ensuring efficient handling for timely issue resolution



Identity360 solutions

Reports and identity analytics

Gain insights into application access, user activities, account status, and more to make informed decisions

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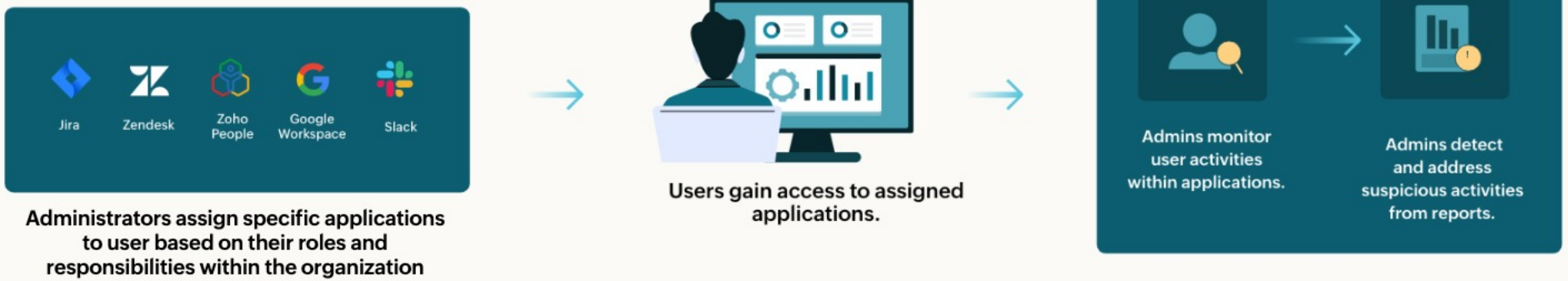
How do reports and identity analytics work?



Unlock superior access insights to boost your organization's security and efficiency

Enhanced visibility

Gain enhanced visibility into user activities and behaviors through comprehensive reports

Informed decisions

Enable admins to make informed decisions based on real-time data and user interactions

Prebuilt reports

Access prebuilt reports to help admins identify security risks and understand end-user application and service consumption patterns

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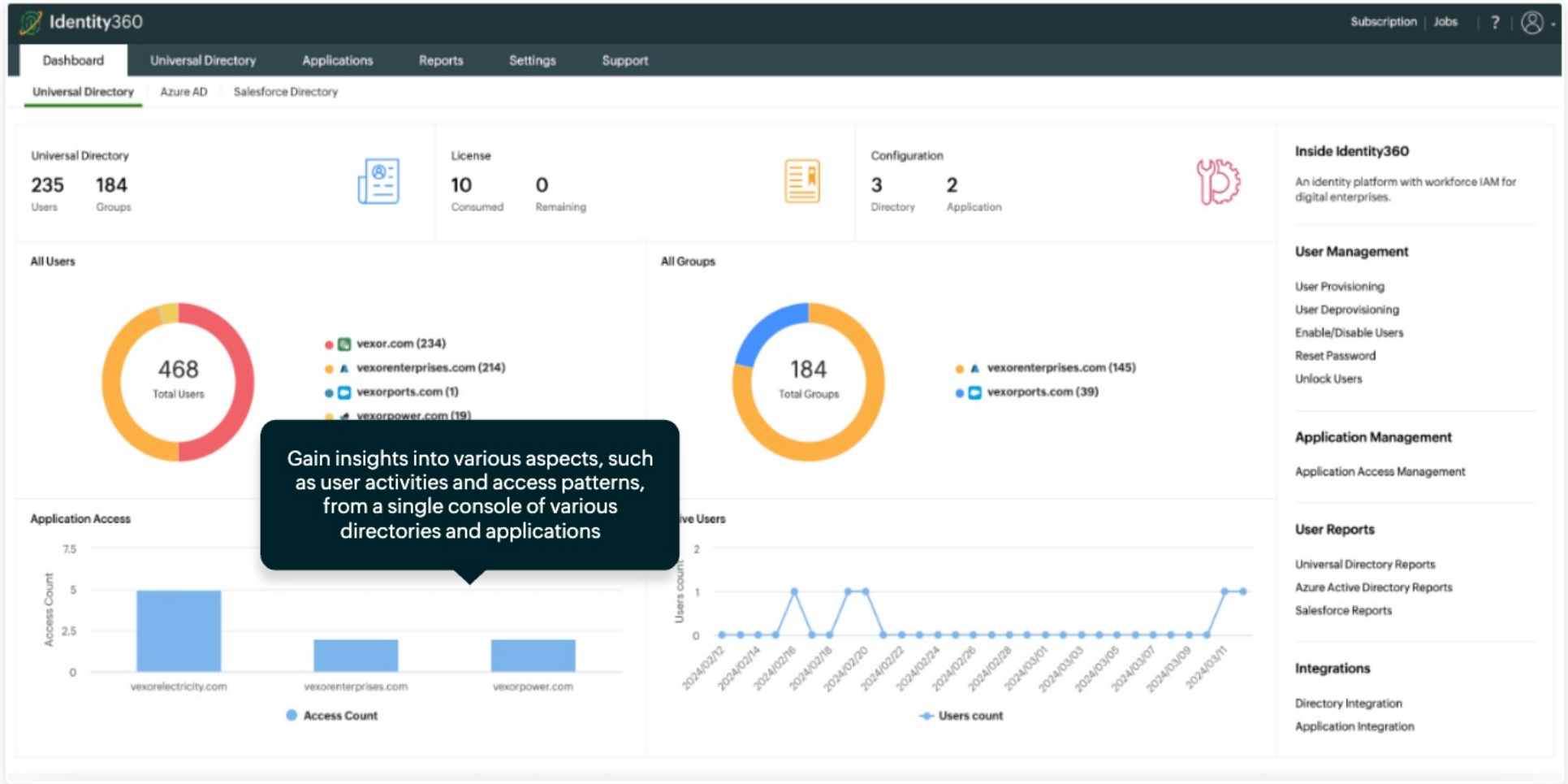
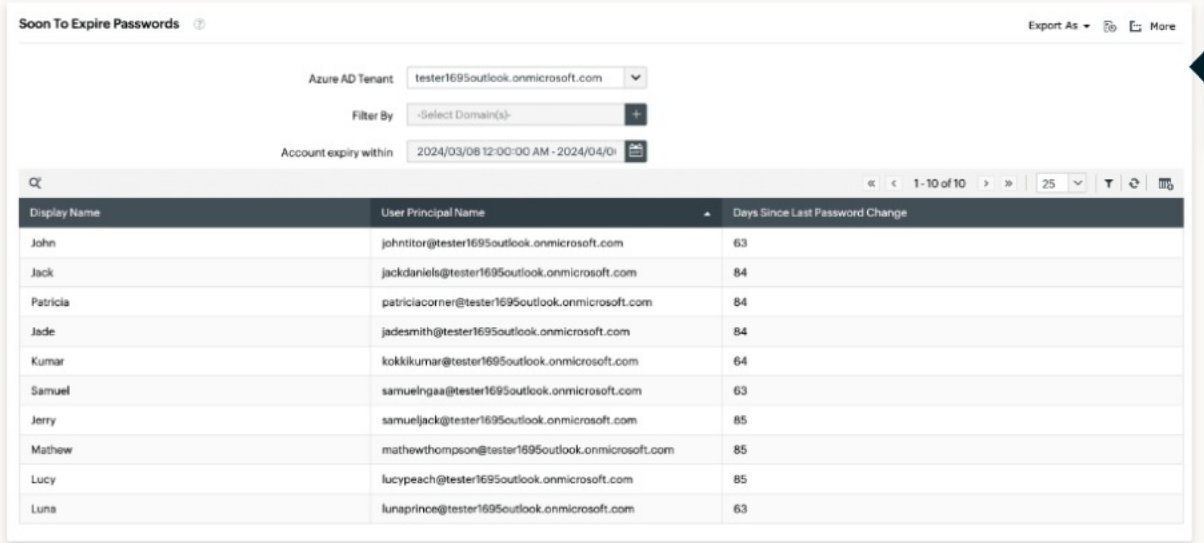
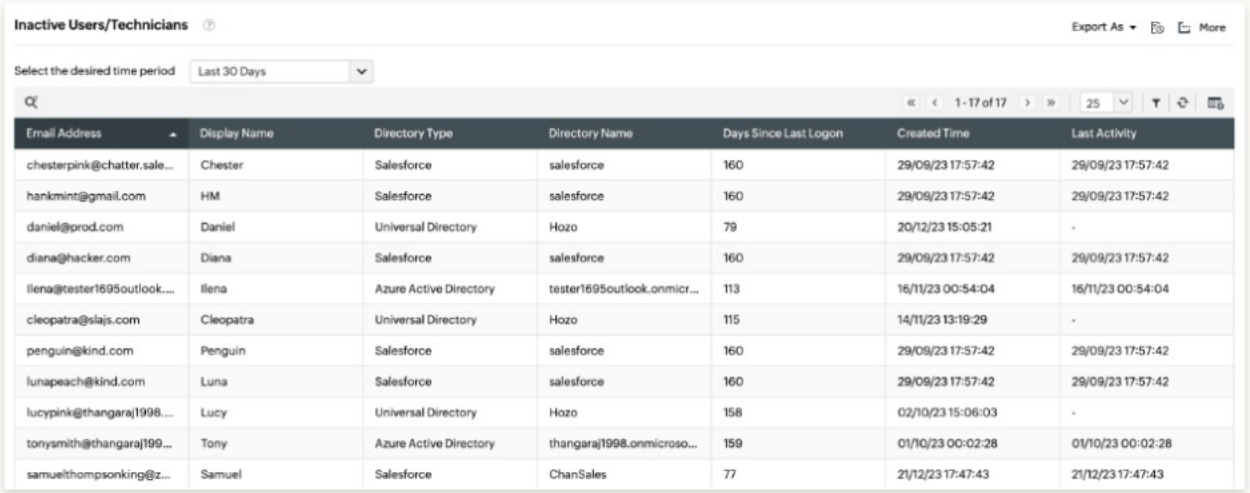


Gain insights into various aspects, such as user activities and access patterns, from a single console of various directories and applications



Explore various export options for your reports to further analyze identity data and gain insights

Explore built-in reports that offer insights into user-related data across various directories like Universal Directory, Azure AD, and Salesforce



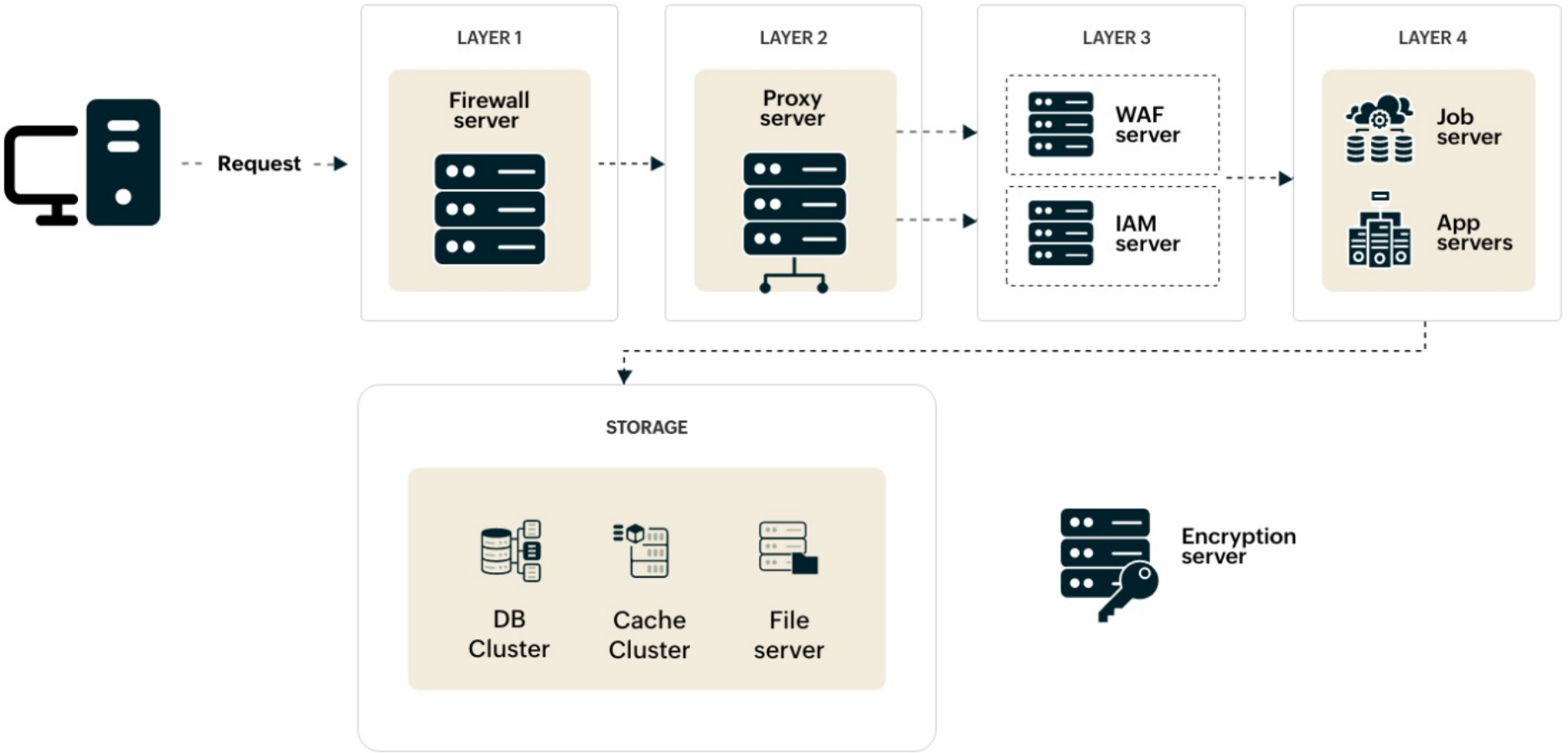
Reports and identity analytics use case

Problem

In an organization with a diverse workforce and extensive system access, ensuring security and compliance is paramount. With rising cybersecurity threats and regulatory standards like the GDPR and SOC 2, the challenge lies in effectively monitoring and managing user identities and access

Solution

Identity360 enables the organization to extract actionable insights from user access patterns and behavior, swiftly identifying anomalies, unauthorized access, and compliance issues


Request
LAYER 1
Firewall server
LAYER 2
Proxy server
LAYER 3
WAF server
IAM server
LAYER 4
Job server
App servers
STORAGE
DB Cluster
Cache Cluster
File server
Encryption server

Identity360 licensing

Life cycle management

Starts at **$295** per **100 users,** per year

MFA and SSO

Starts at **$195** per **100 users,** per year

All inclusive (life cycle management with MFA and SSO)

Starts at **$415** per **100 users,** per year

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Thank you!

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