Case Study

How ADAudit Plus helped InterGlobe Enterprises track permission changes more effectively

| Company: **InterGlobe Enterprises** | Industry: **Aviation** | Location: **India** |

About the Company

InterGlobe Enterprises is a large Indian conglomerateholding leadership positions in aviation, hospitality, and travel-related services. Established in 1989 and headquartered in Gurugram, InterGlobe, through its various businesses, employs more than 24,000 professionals globally. InterGlobe's business ventures include civil aviation (IndiGo), airline management, travel commerce, advanced pilot training, aircraft maintenance engineering, and real estate.

> *With ADAudit Plus, it has become easier to track group membership changes, password resets, and modifications to privileged users*

Gautam Gupta
IT manager at InterGlobe Enterprises

What Troubled InterGlobe

With thousands of folders and network shares scattered across its different domains, InterGlobe found it challenging to track the permission changes on each domain. *"We sometimes get calls from users saying they don't have access to their shared folders. In Delhi IT operations, we get a lot of calls from different users about either security issues or access issues,"* said Gautam Gupta, IT manager at InterGlobe.

After it became difficult to ensure that users had uninterrupted access to the folders they needed day-to-day, Gupta and his team turned to ADAudit Plus.

How ADAudit Plus Saved the Day

After using ADAudit Plus, it became easier for Gupta's team to monitor permission changes and group membership changes. With reports indicating which users were removed from particular groups and details about who removed them, Gupta can easily identify why a particular user is having trouble accessing a shared folder. Spotting privilege escalation also became easier with comprehensive reports on permission changes for files and folders, including the new and old access control list (ACL).

"With the help of ADAudit Plus, we get reports stating who had removed that particular user from the respective groups. It has become easier to track group membership changes, who has reset the password, and who has made any changes affecting VIP users." - Gautam Gupta

ADAudit Plus' real-time auditing capability enables tracking of every action in a domain, including password resets, user account modifications, and account lockouts. It also closely monitors privileged users to ensure that they have access to sensitive files, and admins are immediately alerted to changes made to privileged users. By closely monitoring users' actions with 24/7 real-time auditing, ADAudit Plus helps prevent privilege abuse.

Apart from ADAudit Plus, Gupta's team also uses two other ManageEngine products: ADManager Plus, an Active Directory management and reporting solution, and ADSelfService Plus, a secure, end-user password management portal. When asked about the overall impact ManageEngine solutions have had on his company's IT management, Gupta said, *"The three tools have increased our productivity and have reduced effort hours for our team by a huge margin."*

Our Products

AD360 | Log360 | ADManager Plus | ADSelfService Plus | DataSecurity Plus | M365 Manager Plus