

Time4Learning reduces account lockouts and simplifies password management with AD360

Company: Time4Learning

Industry: E – Business

Country: United States

About the company

Time4 Learning, founded in 2003, provides an interactive online curriculum for PreK-12th grade. The curriculum covers language arts and math as well as social studies and sciences. The curriculum is used primarily by home-scholars but also for summer study and for after-school enrichment or remediation. Over 100,000 students have now benefited from Time4Learning.



I have used ManageEngine products before and was confident in getting a good working product. The deployment was simple and clean and the instructions were clear. The technical support provided was prompt and helpful.

Victor Palkaninec,

IT Support Engineer, Time4Learning

Business Challenge

At Time4Learning the academic curriculum is based on interactive learning methodology, and this demands the staff to be connected to the network 24x7. From time to time, the staff faced login problems due to forgotten or expired passwords. Before they could reconnect to the network, a lot of productive time was lost. After they scrutinized the situation and looked for a root cause, Time4Learning realized the need for self-service password management programs.

Solution

In their pursuit to find the ideal self-service password management solution, Time4Learning rejected many products along the way. They came across solutions that either lacked key features or had unnecessary ones. Finally, they chanced upon ManageEngine AD360. The user-friendly interface and the uncomplicated deployment process of AD360 perfectly matched the requirements of Time4Learning. They deployed AD360 in their organization, securing Time4Learning from the most common but annoying problem of having employees forget passwords and lose access to their IT systems.

Impressed by the impeccable performance of AD360's end-user password management module, Time4Learning went on to use AD360's auditing and reporting module. It allowed Time4Learning to monitor their critical network resources and generate reports with the help of 200+ detailed event specific GUI reports and email alerts. With AD360, Time4Learning was able to:

- Monitor user logon activity in real-time on Domain Controllers with pre-configured audit reports and email alerts.
- Audit and report on the GPO changes to the Windows Active Directory and Windows Servers.
- Ensure the network to be under 24/7 security audit as standard procedure, with the help of compliance specific pre-configured reports and alerts.

About AD360

AD360 is an integrated identity and access management (IAM) solution for managing user identities, governing access to resources, enforcing security, and ensuring compliance. From user provisioning, self-service password management, and Active Directory change monitoring, to single sign-on (SSO) for enterprise applications, AD360 helps you perform all your IAM tasks with a simple, easy-to-use interface.

AD360 provides all these functionalities for Windows Active Directory, Exchange Servers, and Office 365. With AD360, you can just choose the modules you need and start addressing IAM challenges across on-premises, cloud, and hybrid environments from within a single console.

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