Case Study

How AD360 helped Riverside County audit its Active Directory setup

Company: **Riverside County IT** | Industry: **Government** | Location: **California**

About the Company

Riverside County is the fourth-most populous county in California with a population of 2,417,224. Their IT department caters to around 3000 employees who work for 46 agencies throughout the county. They support over 18,000 users and employ over 500 staff to take care of their IT needs.

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> *Its an all-in-one package. It is nice to have to train all your staff on only one tool that they have to use.*
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> **Gloria,**
> IT administrator at Riverside County

Business challenge

The IT department of the Riverside Country has almost 3000 employees performing various activities. Keeping track of who did what with each of their accounts individually proved to be tough for the organization. They needed a comprehensive auditing solution to report changes made across the environment in a centralized location. That is when Gloria from RCIT's administration team decided to try AD360's real-time AD auditing module by ManageEngine.

How AD360 proved to be an all-in-one package for Riverside County

AD360 has brought about a significant change in the way Riverside County tracks user activity. With simple reports detailing the "who did what" on each account, Gloria finds it a lot easier to manage user activity.

"For us it is the who did what on their accounts. I like that functionality."

Gloria is also confident that AD360 will come in handy during compliance audits and filing reports to fulfill industry regulations.

The reporting functionality of AD360 pulls together consolidated actions of users/servers based on activities. This functionality in particular has made a difference in how Riverside County audits its Active Directory environment.

Calling it "all-in-one" package, Gloria now easily manages her Active Directory auditing and security from a single console.

About AD360

AD360 is an integrated identity and access management (IAM) solution for managing user identities, governing access to resources, enforcing security, and ensuring compliance. From user provisioning, self-service password management, and Active Directory change monitoring, to single sign-on (SSO) for enterprise applications, AD360 helps you perform all your IAM tasks with a simple, easy-to-use interface.

AD360 provides all these functionalities for Windows Active Directory, Exchange Servers, and Office 365. With AD360, you can just choose the modules you need and start addressing IAM challenges across on-premises, cloud, and hybrid environments from within a single console.

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