

Navigating the audit landscape with Log360:

A case study on Farmers Trust
& Savings Bank.

Organization: **Farmers Trust & Savings Bank** | Industry: **Finance** | Country: **USA**

About Farmers Trust & Savings Bank

[Farmers Trust & Savings Bank](#) is a community-centric financial institution headquartered in Spencer, Iowa. The bank offers a variety of services, including business bill pay, home loans, and digital wallet services. With a dedicated team ready to provide tailored banking solutions, Farmers Trust & Savings Bank fosters a supportive environment where both new and longstanding customers can thrive. The bank also organizes events and activities for the community.

The need for comprehensive log management

Farmers Trust & Savings Bank, like many financial institutions, operates under stringent regulatory and audit requirements. A significant turning point for the bank was when auditors identified gaps in the bank's existing systems, pointing towards a need for a more robust and comprehensive solution to manage logs, especially from servers, and to monitor administrator account activities.

The existing system did not provide a consolidated, easily navigable view of logs, making it cumbersome to extract meaningful insights promptly. This lack of a streamlined log management process obstructed the bank's ability to respond to audit requirements promptly, hindering its operational efficiency and compliance.

Picking the right solution

The bank's IT team undertook a meticulous evaluation process in collaboration with RSM, an IT consulting company, for a solution that could meet their specific needs. RSM played a pivotal role, offering expertise and suggesting potential solutions, including ManageEngine Log360.

Log360 was not an unfamiliar name for the bank, which was already utilizing other ManageEngine products, including Endpoint Central (formerly Desktop Central) for patch management and internal ticketing. This existing relationship and satisfaction with ManageEngine products naturally positioned Log360 as a strong contender in the selection process.

At the recommendation of RSM, the bank chose Log360 as its SIEM solution. The comprehensive capabilities of Log360 aligned with the bank's primary requirements, such as effective log management and administrator account auditing.

Features and benefits of Log360

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Graphical dashboard and event correlation

The team at Farmers Trust & Savings Bank highly valued the graphical dashboard, which offered a quick, intuitive snapshot of activities, enhancing visibility and understanding of the network's status. Moreover, event correlation simplified the process of analyzing and interpreting log data, making it easier to identify and respond to significant events and patterns.

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The dashboard is obviously very helpful; you get a quick snapshot of what's going on.

- Bradley Frerichs, network administrator

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2 Audit preparation

Log360 has helped the bank prepare for audits by directly addressing previous audit recommendations. It has streamlined the management of logs and administrator accounts, ensuring that the bank can meet auditor expectations with improved efficiency and precision.

3 Improved log management

The solution has enhanced log management capabilities, allowing for a more organized and accessible way to manage and analyze logs. This improvement optimizes the overall log management process, contributing to better operational efficiency and security oversight.

Security and threat management

Farmers Trust & Savings Bank primarily encounters basic security threats, such as failed logins and authentication issues. Bradley Frerichs, the network administrator at the bank mentioned that their employees are generally diligent, and severe threats like ransomware and phishing have been avoided.

Role of Log360

Log360 plays a role in enhancing visibility into potential security threats for the bank. It assists in identifying unusual activities by providing a graphical dashboard that allows for immediate recognition of irregularities or security breaches.

With the implementation of Log360, the bank anticipates an improvement in the detection and management of security threats. Log360's features, such as real-time alerts and event correlation, will benefit the bank's security posture by providing enhanced tools to identify and respond to potential threats swiftly.

[Log360] gathers a lot of information and puts it in a very easy-to-read format.

- Brad Frerichs, network administrator

Integration with existing software

Frerichs availed the ManageEngine [onboarding](#) service to integrate Log360 into their systems seamlessly, ensuring a smooth, disruption-free transition.

The onboarding services were instrumental in navigating the implementation phase. The service provided expert guidance, including tailored assistance and strategic advice, ensuring that Frerichs and his team could unlock and leverage the full potential of Log360 right from the start.



I would highly recommend the onboarding service because that probably saved us more time and money than anything so far.

- Brad Frerichs, network administrator



The bank's scoreboard for Log360

How easy was it to integrate our solution into your IT infrastructure?



How easy was it to use our solution on a scale of one to five?



How likely would you be to recommend our solution to others?

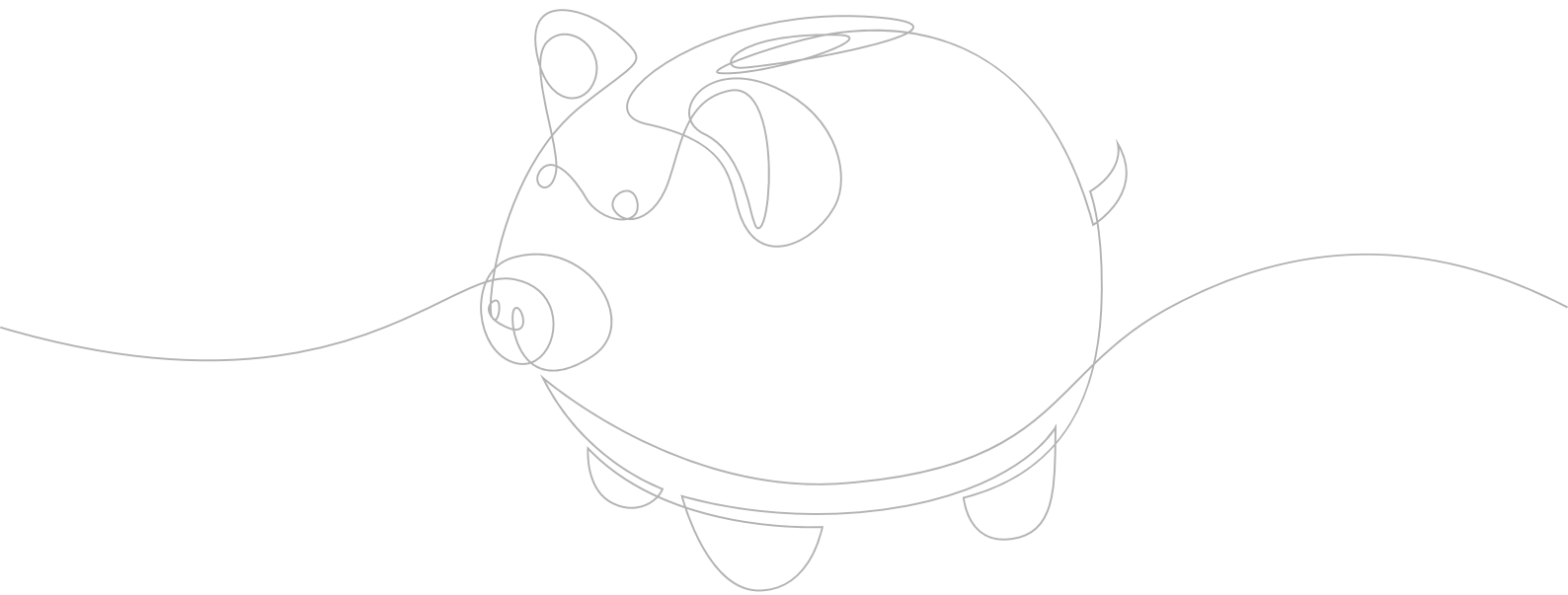


Final thoughts

With Log360, Farmers Trust & Saving Bank has streamlined its log management, addressed audit recommendations, and enhanced its overall efficiency. Log360 received high recommendations from the bank's network security team, reflecting satisfaction with the product's capabilities, ease of use, and the overall positive impact on the bank's operations.

About ManageEngine Onboarding

Onboarding is a ManageEngine service that provides solution implementation to clients upon request. This service includes the installation and customized configuration of ManageEngine solutions. It enables clients to seamlessly begin work without worrying about the complexities of installation, deployment, and product use. Every client environment is unique and requires additional support beyond the basic installation and standard features. With custom onboarding, clients have the option to engage a team of product experts to manage the installation, implementation, customization, and training based on the business needs.



Our Products

AD360 | ADAudit Plus | EventLog Analyzer | DataSecurity Plus
Exchange Reporter Plus | M365 Manager Plus

ManageEngine[®] Log360

Log360 is a unified SIEM solution with integrated DLP and CASB capabilities that detects, prioritizes, investigates and responds to security threats. Vigil IQ, the solution's TDIR module, combines threat intelligence, ML-based anomaly detection and rule-based attack detection techniques to detect sophisticated attacks, and it offers an incident management console for effectively remediating detected threats.

Log360 provides holistic security visibility across on-premises, cloud and hybrid networks with its intuitive and advanced security analytics and monitoring capabilities.

For more information about Log360, visit manageengine.com/log-management/ and follow the LinkedIn page for regular updates.

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