

**ManageEngine**  
**ADManager Plus**

Mark Roberts from Bay of Plenty District Health Board regales how **ADManager Plus redefined their Active Directory Management**

# Hello !

Today we have with us **Mark Roberts** from the Bay of Plenty District Health Board, to share the story of how **ManageEngine ADManager Plus** helped redefine user Provisioning & other AD Management operations.

*Hi Mark !*

*Hi There !*



"We had a significant turnover of users, including short-term med students, locum doctors etc, so the **number of AD accounts that needed to be created were very large**. We were using an in-house scripting solution for user provisioning in Active Directory"



And then one day we  
**upgraded** to



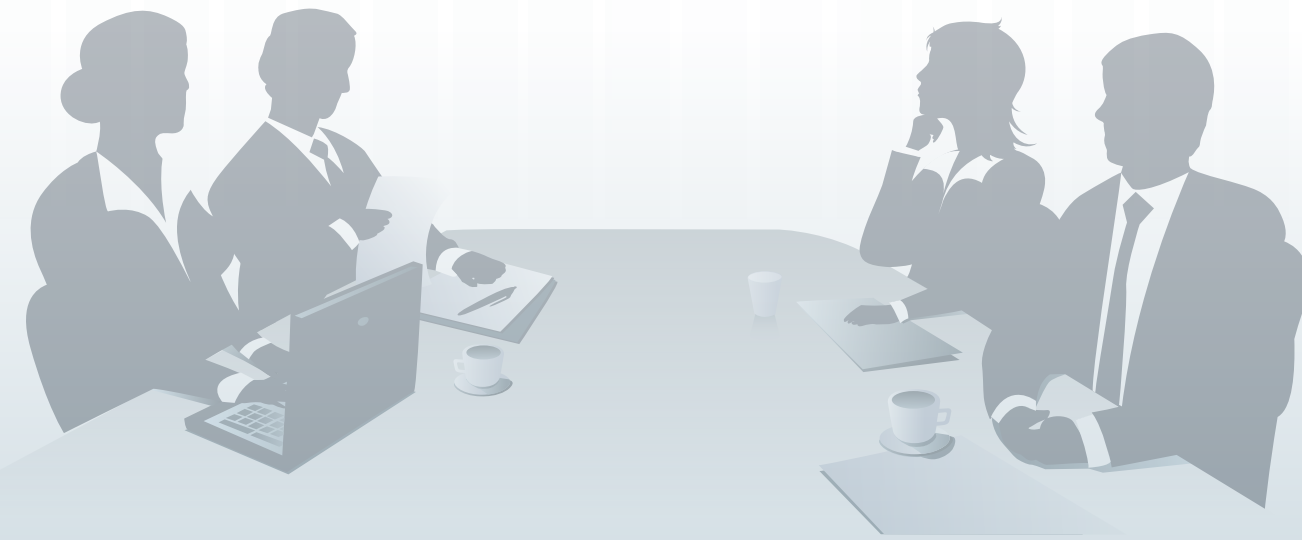
Microsoft®  
**Exchange  
Server 2010**



But after the upgrade, the scripting solution we had been using for user provisioning **broke!**



From then on all the new  
Active Directory user accounts  
**had to be created manually**



We had to **run to several systems** to get this done



User Provisioning had become very time consuming and tiring. We were seriously looking out for options to make user provisioning easier. It was then that we spotted

**ManageEngine**  
**ADManager Plus**

We evaluated the product 4 times & made a very convinced purchase decision.



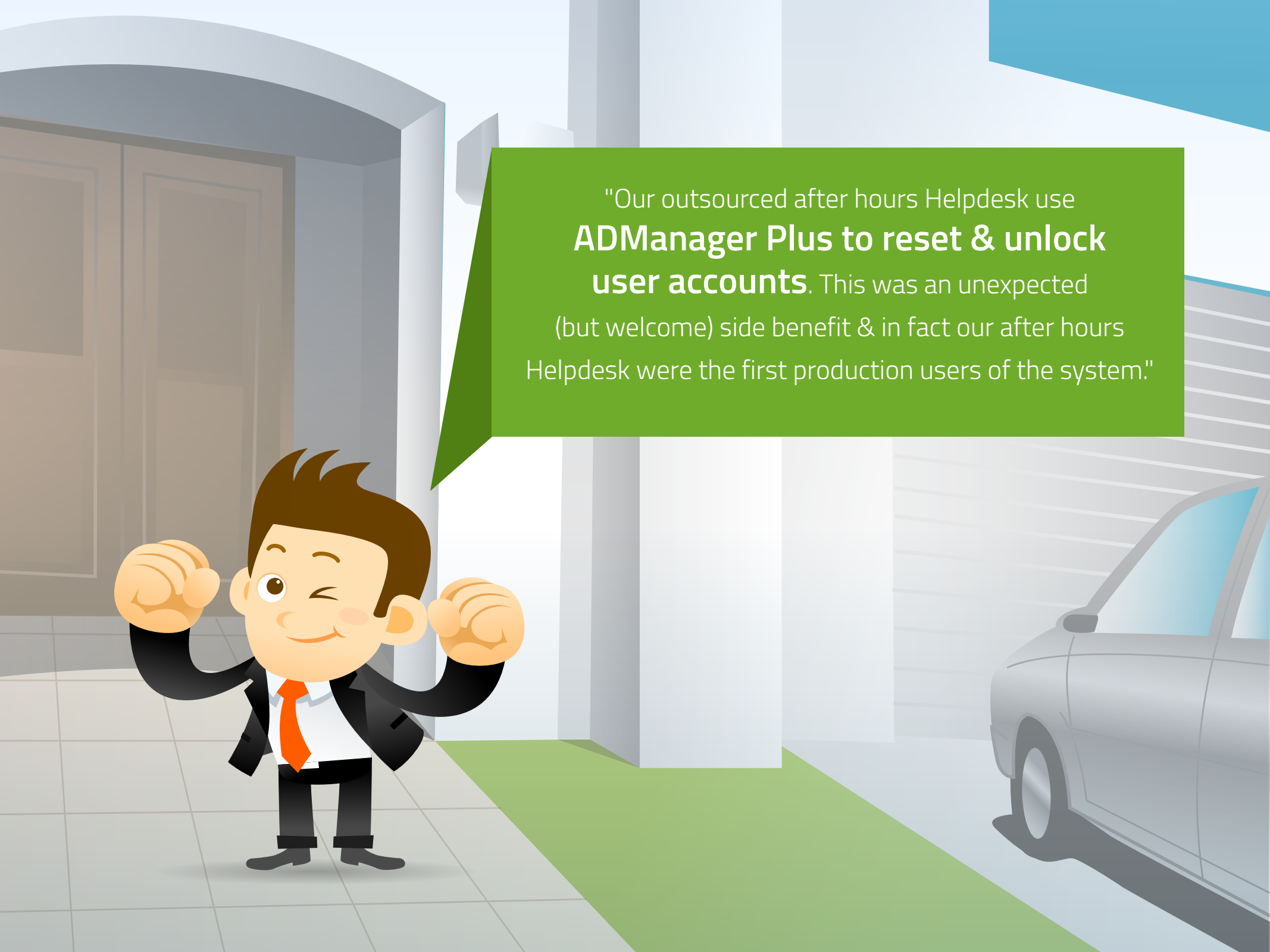


We also see a lot of value in the Active Directory reporting functionality.  
Reporting is a lot easier with  
**ADManager Plus**



#### NOTE

- ✓ **ADManager Plus** offers 150+ schedulable need-based reports.
- ✓ It also offers an exhaustive range of Active Directory management actions that can be performed from these reports.

A cartoon illustration of a man in a black suit, white shirt, and orange tie, standing on a sidewalk and celebrating with his arms raised in a 'strongman' pose. He has a winking eye and a happy expression. In the background, there is a modern building with a large arched doorway and a silver car parked on the right. A green callout box with a white border is positioned above the man, containing text.

"Our outsourced after hours Helpdesk use **ADManager Plus to reset & unlock user accounts**. This was an unexpected (but welcome) side benefit & in fact our after hours Helpdesk were the first production users of the system!"

The deployment was **easy**.

We found it to be a **very cost-effective investment**.

The cost looked surprisingly small in comparison to the **features we needed**



"I have needed support only once and was **very impressed** both with the **speed of response & the quality of the information** provided."

**FOR SUPPORT CONTACT**  
+1888-720-9500  
[support@admanagerplus.com](mailto:support@admanagerplus.com)





*Thanks Mark!*

A cartoon illustration of a man with brown hair, wearing a black suit jacket, a green shirt, and a green tie. He is smiling broadly and giving two thumbs up. The background shows a city skyline with various buildings.



*Thank you Bye!*

A cartoon illustration of a man with brown hair, wearing a black suit jacket, a white shirt, and an orange tie. He is smiling and waving with his right hand. The background shows a city skyline with various buildings.



## Thank you !

We will meet you soon with a story from another happy customer.

For more information drop a mail at  
[support@admanagerplus.com](mailto:support@admanagerplus.com)

For more details logon to  
[www.admanagerplus.com](http://www.admanagerplus.com)

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