

ECSO 911

Enhances Cybersecurity with ManageEngine Log360

Emergency Communications of Southern Oregon (ECSO 911), United States manages emergency dispatch across Jackson County and surrounding areas. It needed a more efficient way to monitor systems and respond to cybersecurity threats.



ORGANIZATION

Emergency Communications of Southern Oregon (ECSO 911)

INDUSTRY

Public safety

COUNTRY

USA

Key challenges

- ❗ Lack of centralized visibility into critical systems and endpoints
- ❗ Difficulty detecting and responding to cyberthreats
- ❗ Time-consuming manual log analysis

ManageEngine solutions

- ✅ Log360 offered ECSO 911 centralized log management, real-time alerting, and enhanced threat detection.

Use cases

- ✅ **Brute-force attack detection:** Log360 flagged a brute-force attack on its VPN, which would have gone unnoticed without timely alerts.
- ✅ **Real-time threat monitoring:** The centralized dashboard enabled rapid detection of suspicious activities across firewalls, VPNs, and mobile endpoints.
- ✅ **Automated log retention:** Automated log collection and retention policies streamline compliance with internal and regulatory standards.
- ✅ **Incident response:** Log360 enabled quick responses to detected threats, improving overall security posture.

Business benefits

- ✅ Real-time alerts for faster threat response
- ✅ Compliance support through automated log retention and auditing
- ✅ Operational efficiency through centralized log aggregation and scheduled reporting



Watch the video

“Before Log360, we were missing a centralized view. Now, we can quickly detect and respond to threats.”

Corey Nelson,
IT manager

