About PRC

PRC, Inc. is a privately owned rehabilitation company focused on providing medical coordination and vocational placement services for workers' compensation claims. Their office is located in Central Virginia, with case managers serving customers throughout the Commonwealth of Virginia and surrounding states. PRC works with insurance companies, TPA's and self-insured employers.

PRC's security challenge

PRC was looking for a SIEM solution that could collect logs from multiple servers, provide centralized log management, raise alerts in real time when a security threat is detected and generate compliance reports to meet their yearly auditing requirements.

ManageEngine's Solution

ManageEngine Log360 is a unified SIEM solution that can detect, analyze, and respond to security threats in an organization network. With real time event correlation, advanced threat intelligence, machine learning-based anomaly detection capabilities, Log360 detects potential threats or data breaches quickly and remediates them effectively with its end-to-end incident management module. It also helps users meet the requirements of various regulatory mandates such as HIPAA, PCI DSS, GLBA, FISMA, ISO 27001, SOX and more with predefined compliance report templates and violation alerts.

Benefits to PRC

After the Log360 product demo, the PRC team gained the confidence to deploy an in-house solution and move past their existing managed solution. One of the major advantages provided by the deployment of Log360 has been its easy-to-use integrated compliance management module. The customer can generate compliance reports to meet their annual audit requirements efficiently.

The customer found Log360 effortless to use and more affordable, while offering the same features as competition. They were also very pleased with Log360's technical support team, "Support was great. Got response in 2-3 hours. Very happy with the assistance", said Tim Hughes.



ManageEngine Log360

About Log360

Log360 is a unified SIEM solution with integrated DLP and CASB capabilities that detects, prioritizes, investigates and responds to security threats. Vigil IQ, the solution's TDIR module, combines threat intelligence, ML-based anomaly detection and rule-based attack detection techniques to detect sophisticated attacks, and it offers an incident management console for effectively remediating detected threats. Log360 provides holistic security visibility across on-premises, cloud and hybrid networks with its intuitive and advanced security analytics and monitoring capabilities.

For more information about Log360, visit manageengine.com/log-management/ and follow the LinkedIn page for regular updates.