ManageEngine
Log360

CASE STUDY

How Log360 helped a

Vegas casino enhance

its cybersecurity strategy

Organization: **Eureka Casinos** | Industry: **Hospitality & Entertainme**nt | Country: **USA**

About Eureka Casinos

Eureka Casinos is a popular group of casinos with two locations in Nevada: Eureka Casino Resort in Mesquite and Eureka Casino Las Vegas. Founded in August 1996 as Rancho Mesquite, the business was the only Asian-owned casino in the state.

In 2000, the name was changed to Eureka Casino Resort. Today, Eureka Casinos feature a range of amenities, including a variety of table games, slot machines, luxury accommodations, and restaurants.

In 2016, the Eureka Casino Resort was sold to its 550 employees, becoming Nevada's first employee-owned casino. This move solidified the casino's reputation as a local institution that supports its employees and the wider community.

A need for accurate reporting

Eureka Casinos approached ManageEngine for assistance in implementing a SIEM solution that could address its security auditing needs, including accurate reporting on user activity and network security. The casino had been facing challenges with generating security audit reports, which impacted its business operations and made frequent auditing difficult. In order to resolve these issues, IT Operations Manager Marshall Wilson reached out to ManageEngine to find a custom solution.

During the initial conversation, Wilson stated that they were also looking to monitor suspicious activities like misuse of user privileges, failed logons, failed authentication, and suspicious changes made to sensitive files. He mentioned they had not been using any other SIEM solution before purchasing Log360. Wilson found Log360's features, like real-time auditing, integrated data loss prevention capabilities, and threat detection and mitigation, to be more valuable than those of CrowdStrike and other SIEM solutions they considered during the evaluation.

Log360 becomes an integral part of the casino's cybersecurity operations

Once Log360 became an integral part of Eureka Casino's cybersecurity operations, it helped the business meet compliance mandates by providing audit-ready reports and detecting security threats through forensic analysis. Log360's analytics based on the MITRE-ATT&CK framework and UEBA were particularly helpful in detecting security threats, especially with combating misuse of user privileges, failed logons, failed authentication, and modifications to sensitive files. Additionally, the team was able to customize the solution to suit their reporting needs, making their jobs easier.

After implementation through onboarding, it took the casino's IT team less than a week to start detecting security threats with Log360. They were able to resolve security threats within a week of detection. This allowed the casino to save time, money, and improve productivity.

> *"Using [Log360] freed up time we used to spend manually doing the work that is now automated in the reports."*
>
> **Marshall Wilson,** IT operations manager, Eureka Casinos

Log360 helped streamline the casino's operations and workflow, providing the ability to configure it to allow more than one person to view data without having to provide separate user access. This allowed auditors to quickly pull data efficiently and on a daily basis. The solution also helped the casino's IT team reduce errors and improve the accuracy of their work.

Smooth implementation process thanks to Log360

Eureka Casinos appreciated Log360's excellent support and response to issues, which made the implementation process smoother. When asked about Log360's custom onboarding services, Wilson stated that it was "very thorough and efficient."

ManageEngine helped Eureka Casinos enhance its cybersecurity strategy by implementing a SIEM solution that offered accurate reporting on user activity. The solution helped Eureka Casinos meet compliance mandates and detect security threats effectively. Log360's analytics based on the MITRE ATT&CK® framework and UEBA were particularly helpful in detecting security threats. By saving resources and improving productivity, Log360 helped streamline the casino's operations and workflow. The excellent support and response from Log360 made the implementation process smooth and easy.

"The support team is flexible and attentive to our needs and I appreciate that!"

Marshall Wilson, IT operations manager, Eureka Casinos

User Ratings

Log360 post-implementation, ease of use

difficult ① ② ③ ④ ⑤ ⑥ ⑦ **⑧** ⑨ ⑩ *easy*

How likely would you be to recommend Log360 to others?

less likely ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ **⑩** *most likely*

About Onboarding

Onboarding is a service that provides solution implementation to clients upon request. This service includes the installation and customized configuration of the ManageEngine solution. It enables clients to seamlessly commence work without worrying about the complexities of installation, deployment, and product usage. Every client environment is unique and requires additional support beyond the basic installation and standard features. With Custom Onboarding, clients have the option to engage a team of product experts to manage the installation, implementation, customization, and training based on the business needs.
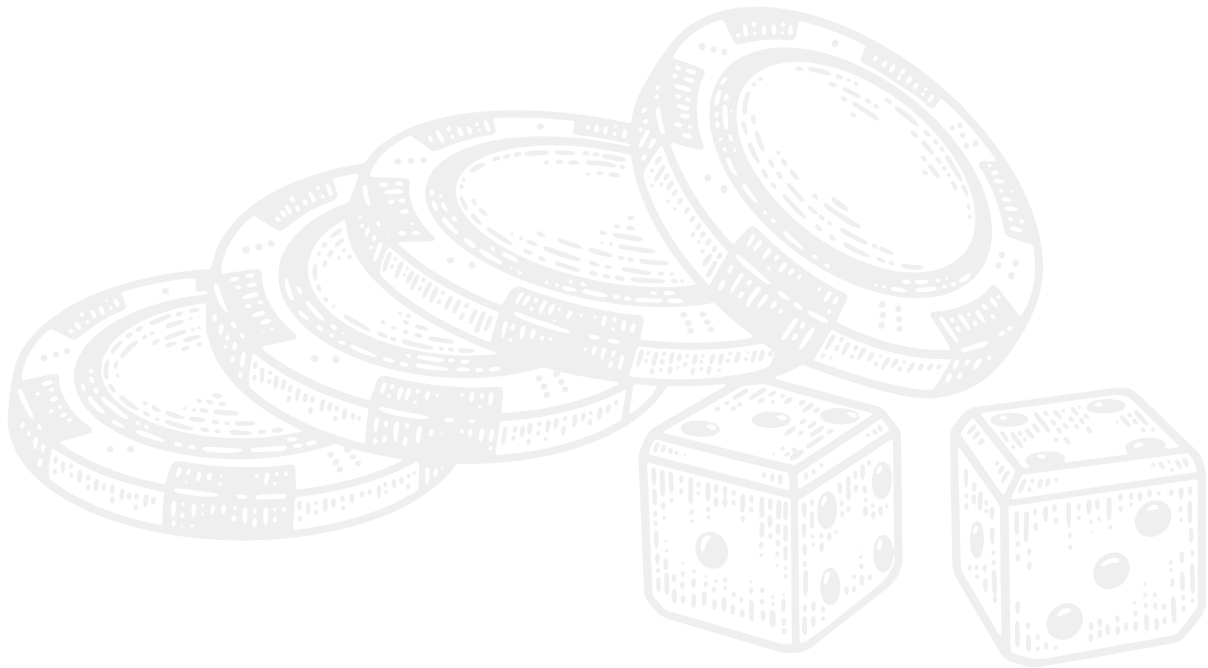
Our Products

AD360 | ADAudit Plus | EventLog Analyzer | DataSecurity Plus

Exchange Reporter Plus | M365 Manager Plus

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Log360 is a unified SIEM solution with integrated DLP and CASB capabilities that detects, prioritizes, investigates and responds to security threats. Vigil IQ, the solution's TDIR module, combines threat intelligence, ML-based anomaly detection and rule-based attack detection techniques to detect sophisticated attacks, and it offers an incident management console for effectively remediating detected threats.

Log360 provides holistic security visibility across on-premises, cloud and hybrid networks with its intuitive and advanced security analytics and monitoring capabilities.

For more information about Log360, visit manageengine.com/log-management/ and follow the LinkedIn page for regular updates.

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