

Template-based User Management in Active Directory

- A Case Study



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Customer for case study - ADVETI

- ADVETI is an initiative of the Abu Dhabi Government, established in 2007 and has seven entities across the UAE.
- We offer a diverse range of applied certificates and diploma programs that fit the job market needs in business, information technology, travel & tourism, and more
- The programs offered at ADVETI have been specifically designed in consultation with Abu Dhabi industry and businesses to ensure that ADVETI graduates are employable and ready to meet the requirements of local commercial enterprises and organizations.

<http://adveti.abudhabi.ae/en/about-us/>

Challenges:

- In accordance with the Arab tradition, the management of students' accounts should meet the sensitive requirement that the male and female accounts have to be managed separately
- We had two SMTP addresses in the domain. We wanted to change SMTP from the primary to the secondary one (e.g. from xyz@adveti.ac.ae to xyz@sts.adveti.ac.ae).
- It had to be manually done, one user at a time, consuming valuable human resources.



How did ADManager Plus address the challenge?

- The template based user management in ADManager Plus was very useful. We could maintain & use different templates for different subjects.
- With ADManager Plus we could modify user attributes in bulk.
- Our IT technicians now use it for bulk password reset, bulk group management and much more.



ManageEngine
ADManager Plus

Impressive Support

“Sometimes, we have had issues not knowing what attributes names to use while using some features. Especially while using Exchange attributes. But the expertise & timeliness of the tech support team has been more than impressive.”

Nabeel Abhu Ayshe,
ADVETI, Abhudhabi

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