### Manage Engine Endpoint Central



### Foroige Case Study



#### **About Foroige**

Foroige is the leading youth organization in Ireland and has been working with young people since 1952. It works with over 50,000 young people aged 10-18 each year through volunteer-led clubs and staff-led youth projects.

Foroige currently operates in 26 counties in Ireland, with more than 400 staff members, 600 Foroige clubs, 150 youth projects, the Big Brother Big Sister mentoring program, the Foroige Youth Entrepreneurship program, and the Youth Citizenship and Youth Leadership programs.

#### **Business challenges**

For Foroige to update and maintain staff devices, it's near impossible to get the correct information it needs from everyone when there are always going to be staff on different types of leave. The company needed a solution that would help it create a forecast for the coming year on what staff would need to upgrade devices, and to set aside a budget at the beginning of each year. Foroige also needed to be able to upgrade software on all the devices in a quick, simple way without having to manually update each device one at a time.



# The solution: **Endpoint Central**

Foroige has been using ManageEngine Endpoint Central UEM edition since 2018 to remote into staff devices and investigate any issues they may be having.



We use it to report on the devices themselves in order to give a life expectancy to the staff to include in yearly budgets, and we use it to install software on many devices, either all or a select group at once

Jessica Jones, IT officer at Foroig

With Endpoint Central UEM edition, the company can report on its devices and push out software to all or select devices at once, saving Foroige a huge amount of time installing them one by one.





## Why Endpoint Central

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"Endpoint Central is great. It does exactly what we need it to do and has proved to be an absolute essential for us doing our job to help all our staff remotely. The support from Servaplex is great and they are always back to you so quickly, giving us one less thing to worry about!

"I always find anyone I deal with in Servaplex very helpful and super friendly, and they are always back fairly promptly too, so for me that makes building the relationship between us and Servaplex better, which is always great to have!

"The remote control function is a life saver too, letting us remote into the device to investigate any problems. It is so simple and easy, again saving time for the IT department."

Jessica Jones IT officer





## About Endpoint Central

About Endpoint Central: Foroige chose Endpoint Central UEM edition as it ticks all the boxes for the company! With Endpoint Central, Foroige can report on its devices and push out software to all or select devices at once, and it allows Foroige's IT team to send out a patch with the required software to staff. This has not only saved Foroige's IT team by giving them more time to work at other projects but also saved the other staff members time too as it's simple and straight forward to use.

\*This case study was originally carried out and written by Servaplex.

