

# AD360 simplifies user management for ADVETI

Company: ADVETI | Industry: Education | Country: Abu Dhabi

## About the organization

Established by the Abu Dhabi Government in 2007, ADVETI has seven entities across the UAE. ADVETI offers programs that certify clients in different aspects of the IT, travel, and tourism industries, amongst others. ADVETI's programs have been specifically designed in conjunction with the Abu Dhabi government to ensure that ADVETI graduates are employable and ready to meet the human resources requirements of local commercial enterprises.

## Challenges ADVETI faced

According to Arab tradition, managing student accounts should meet sensitive requirements. This includes managing the male and female accounts separately. Because of this, ADVETI had two SMTP addresses in the domain. They wanted to change the SMTP addresses of users from the primary domain to the secondary one. This had to be done manually, one user at a time, which consumed a great deal of time and effort.



Sometimes, we have had issues not knowing what attribute names to use while using some features. Especially while using Exchange attributes. But the expertise and timeliness of the tech support team has been more than impressive.

**Nabeel Abhu Ayshe,**  
ADVETI

## How AD360 addressed the issue

Using AD360's AD management module, ADVETI solved a number of critical challenges, especially those pertaining to user life cycle management.

The flexibility of the smart user provisioning and modification templates— especially the level of granularity and the ability to assign attributes based on intelligent conditions—saved ADVETI a lot of time and improved the overall onboarding, migration, and offboarding processes.

Modifying AD attributes like SMTP addresses, initiating an organization-wide password reset, performing changes to organization-specific attributes, and including a custom attribute—all of this in bulk— became child's play.

AD360 allowed ADVETI to get multiple stake holders on board, helping them effectively delegate permissions and privileges based on roles.

Impressed by AD360' template-based user management capability, ADVETI went on to use the auditing module of AD360. It allowed ADVETI to monitor their critical network resources and generate reports with 200+ detailed event specific GUI reports and email alerts. With AD360, ADVETI was able to:

- ▶ Monitor user logon activity in real-time on Domain Controllers with pre-configured audit reports and email alerts.
- ▶ Audit and report on the GPO changes to the Windows Active Directory and Windows Servers.
- ▶ Ensure the network to be under 24/7 security audit as standard procedure, with the help of compliance specific pre-configured reports and alerts.

## About AD360

AD360 is an integrated identity and access management (IAM) solution for managing user identities, governing access to resources, enforcing security, and ensuring compliance. From user provisioning, self-service password management, and Active Directory change monitoring, to single sign-on (SSO) for enterprise applications, AD360 helps you perform all your IAM tasks with a simple, easy-to-use interface.

AD360 provides all these functionalities for Windows Active Directory, Exchange Servers, and Office 365. With AD360, you can just choose the modules you need and start addressing IAM challenges across on-premises, cloud, and hybrid environments from within a single console.

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