# ManageEngine

CASE STUDY

AD360 helps Erste get insights into their employee activities and help in quickly solving AD issues

Company: Erste Bank A.D. | Industry: F

Industry: Finance

Country: Montenegro

#### **Challenges Erste Bank faced**

Erste Bank has been present in Montenegro since July 2009. It is a part of the Austrian Erste Group Bank, the largest banking group in the Central Europe having more than 17 million customers. Erste Bank AD Podgorica wanted to monitor user and domain administrative actions within Active Directory in the simplest and cost effective ways.

## "

AD360's results are great. We have full knowledge of what is going on in our organization and in our Active Directory. Solving issues is very easy with reports having the event information

Nikola Mugosa, IT Dept, Erste Bank A.D. Podgorica

### Solution

Erste Bank AD trialed AD360 and soon chose to deploy it across their IT environment. With instant deployment, Erste Bank now had full knowledge of Active Directory events that helps them solve issues accurately and quickly.

After deploying the solution, Erste bank were extremely pleased with the numerous audit reports and instant email alerts feature. AD360's web interface ensured secure access from anywhere.



Impressed by AD360's auditing module, Erste bank went on to use the Active Directory management module of AD360 to streamline their user life cycle. With the management console, Erste bank managed to efficiently provision, modify and deprovision accounts and mailboxes for multiple users, all at once, across Active Directory, Exchange and Office 365 from a single console.

In short, AD360 assured Erste Bank of through insights into their employee activity while streamlining their user provisioning and Active Directory management. Unlike competitors solutions which were much more complicated for administration, deployment and client configuration, AD360 checked all the right boxes.

### About AD360

AD360 is an integrated identity and access management (IAM) solution for managing user identities, governing access to resources, enforcing security, and ensuring compliance. From user provisioning, self-service password management, and Active Directory change monitoring, to single sign-on (SSO) for enterprise applications, AD360 helps you perform all your IAM tasks with a simple, easy-to-use interface.

AD360 provides all these functionalities for Windows Active Directory, Exchange Servers, and Office 365. With AD360, you can just choose the modules you need and start addressing IAM challenges across on-premises, cloud, and hybrid environments from within a single console.