

About the company

Established in 1782, Harvard is the third-oldest medical school in the United States. They've piloted educational models, developed new curricula to address emerging needs in health care, and produced thousands of leaders and compassionate caregivers who are shaping the fields of science and medicine throughout the world with their expertise and passion.

Administrative challenge

With approximately 12,000 voting and full-time faculty and more than 2,000 students, both on campus and at affiliating premises, the Active Directory (AD) infrastructure was far too vast to be closely monitored. Callixtus Muanya, Harvard's Windows administrator, found it a challenge gaining full control over the AD environment. He could not keep up with the many changes across multiple domains and felt like he had no visibility into his own territory. This encouraged him to get his hands on the AD change auditing and monitoring module of AD360, based on his satisfaction with other ManageEngine products like Patch Manager Plus.

The AD360 advantage

Once Muanya tried AD360, he gained a bird's eye view over his AD environment, allowing him to view it like never before. He's glad he chose AD360, saying, "AD360 has been a game changer for us."



Every change made across multiple sites and domains, even small tweaks, is brought together in easy-to-understand reports. These reports are grouped by category with individual views for changes made to AD objects, authentication logs, security modifications, and user account manipulation.

Muanya feels that AD360 paints a complete picture of Harvard's IT infrastructure—an upgrade from the cluttered view offered by the native Windows event viewer. He says. "Prior to AD360, we had no visibility on our AD infrastructure. Now we're able to monitor all AD transactions."

Because everything is taken care of by AD360, Muanya added that he's become more productive. With experience using other AD360 modules like the self-service password management and single sign-on tool, he can vouch for their value as well: "Truthfully, these products have made us more efficient."

"Prior to AD360, we had no visibility into our AD infrastructure. Now we're able to monitor all AD transactions as far as group changes, User creation, security, authentication logs and much more."

About AD360

AD360 is an integrated identity and access management (IAM) solution for managing user identities, governing access to resources, enforcing security, and ensuring compliance. From user provisioning, self-service password management, and Active Directory change monitoring, to single sign-on (SSO) for enterprise applications, AD360 helps you perform all your IAM tasks with a simple, easy-to-use interface.

AD360 provides all these functionalities for Windows Active Directory, Exchange Servers, and Office 365. With AD360, you can just choose the modules you need and start addressing IAM challenges across on-premises, cloud, and hybrid environments from within a single console.