

ManageEngine
ADManager Plus

ADManager Plus
Training Agenda

www.manageengine.com/ad-manager

Course agenda

1 Introduction to ADManager Plus

- Product overview
- Key features of the product

2 Setting up ADManager Plus

- Minimum hardware requirements
- Supported operating systems
- Supported web browsers
- Ports required to run ADManager Plus
- Installation procedure
- Starting ADManager Plus as a service and application
- Connecting to the ADManager Plus server

3 Getting started

- Configuring an Active Directory (AD) domain
- Configuring a Microsoft 365 tenant
- Configuring a Google Workspace account

4 ADManager Plus' capabilities

- AD management
 - Template-based object creation and modification
 - CSV-based bulk object creation and modification
 - User management
 - Group management
 - Contact management
 - OU management
 - Computer management
 - GPO management
 - Exchange management
 - File server management
 - AD migration

- **AD reporting**
 - Generating AD reports
 - Scheduling reports
 - Creating custom reports
 - Generating compliance reports
 - AD risk assessment
- **Microsoft 365 management and reporting**
 - User management
 - Group management
 - License management
 - Contact management
 - Exchange Online management
 - Generating Microsoft 365 reports
 - Scheduling Microsoft 365 reports
- **Google Workspace management and reporting**
 - User management
 - Generating user reports
- **Help desk delegation**
 - Creating help desk roles
 - Creating help desk technicians
 - Auditing technicians' actions
 - Auditing admin actions
- **Workflow**
 - Creating workflow requests
 - Creating workflow technicians
 - Creating workflows
 - Assigning rules
 - Creating workflow SLAs
- **Automation**
 - Scheduling an automation
 - Creating an automation policy
 - Configuring an event-driven automation
 - Building an orchestration template
 - Configuring webhooks
 - Running access certification campaigns

- **Integration**
 - Integrating with enterprise applications and databases
 - Integration with ITSM and help desk applications
 - Integration with SIEM applications and syslog servers
- **Backup and recovery**
 - Backing up and recovering AD objects, Microsoft 365 objects, and Google Workspace items
- **General Settings**
 - Creating custom LDAP attributes
 - Creating custom naming formats
 - Configuring password policy
 - Configuring delete/disable policy
 - Configuring notification profiles
 - Configuring high availability
 - Configuring load balancing
 - Configuring data privacy settings
 - Security hardening techniques
 - Configuring SSL/TLS settings
 - Configuring email/SMS, notification, and retention settings
 - Scheduling database backups
 - Personalizing ADManager Plus
 - Configuring AD search

Our Products

AD360 | Log360 | ADAudit Plus | ADSelfService Plus | M365 Manager Plus | RecoveryManager Plus

ManageEngine ADManager Plus

ADManager Plus is an identity governance and administration (IGA) solution that simplifies identity management, ensures security, and improves compliance. With ADManager Plus, manage the user life cycle from provisioning to deprovisioning, run access certification campaigns, orchestrate identity management across enterprise applications, and protect data on your enterprise platforms with regular backups. Use over 200 reports to gain valuable insights into identities and their access rights. Improve the efficiency of your IGA operations with workflows, automations, and role-based access control policies. ADManager Plus' Android and iOS applications help with on-the-go AD and Azure AD management. For more information about ADManager Plus, visit manageengine.com/products/ad-manager/.

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