

# Exchange Reporter Plus Training Agenda

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**Training Objective:** Our objective is to train users to install, configure, and use Exchange Reporter Plus with ease. We also discuss best practices that help you fortify your organization.

## About Exchange Reporter Plus

Exchange Reporter Plus is a reporting, change auditing, monitoring, and content search tool for Exchange Server, Exchange Online, and Skype for Business.

## Course agenda

### Introduction

About Exchange Reporter Plus

Key features

Installation and configuration

Setting up data gathering tasks

SSL connection, security hardening, and more

Dashboard options

## Exchange and Skype for Business reporting

### Exchange Server

Mailbox reports

OWA and ActiveSync reports

Email Traffic reports

Storage reports

Distribution List reports

Public Folder reports

Organization reports

Custom reports

Compliance reports

### Exchange Online

Mailbox reports

Mail Traffic reports

OWA and Mobile reports

Mailbox usage reports

Shared and Room mailbox reports

Calendar reports

Security reports

Compliance reports

### Skype for Business

Conference details

Instant Messaging reports

Audio and Video details

File Transfer reports

Organization reports

## Hybrid Exchange auditing

### Exchange Server

- Mailbox Permissions audits
- Mailbox Properties audits
- Databases and database availability groups (DAGs) audits
- Distribution list audits
- Advanced audit reports

### Exchange Online

- Exchange activities audits
- Mail Contact audits
- Connector audits
- Mail flow audits
- Management Role audits
- Public Folders audits
- Mailbox Move audits
- Mailbox Trace audits
- Malware Detection audits
- Spam Detection audits
- DLP Policy Matches audits
- Transport Rule Matches audits
- Mailbox audits
- Mailbox Permissions audits
- Calendar audits

## Exchange Server monitoring

- Exchange Server monitoring
- Organization overview and alerts dashboard
- DAG monitoring
- Server monitoring
- Database monitoring
- Storage monitoring
- Email monitoring

## Keyword and pattern-based content search

Instant search

Search emails with attachments

Content search profiles

## Admin settings and other configurations

Product settings

Integration settings

Server settings

Log forwarding

License management

Two-factor authentication

Technician delegation

Basic troubleshooting and support tips