How InterGlobe Enterprises' IT Team Simplified IT Management Using ADManager Plus

Company: **InterGlobe Enterprises** | Industry: **Aviation** | Country: **India**

About the company

InterGlobe Enterprises is a large Indian conglomerate holding leadership positions in aviation, hospitality, and travel-related services. Established in 1989 and headquartered in Gurugram, InterGlobe employs more than 24,000 professionals internationally. Its business ventures include civil aviation (IndiGo), airline management, travel commerce, advanced pilot training, aircraft maintenance engineering, and real estate.

> "
> *AD360 has helped us improve our response time. Whenever there is a requirement for any report, we use [AD360] to extract it in a single click. It's simple, straightforward, and efficient to get the reports.*
> "

Business challenge

The IT team at InterGlobe Enterprises was bombarded with calls from users about security and access issues, and it was becoming difficult to handle all the requests efficiently. When asked about their IT situation, Gautam Gupta, an IT Manager at InterGlobe explained, "We have around 25,000 to 30,000 users. We have Active Directory [AD] and Microsoft Exchange on premises. So, in Delhi IT operations, we get a lot of calls from different users about either security issues or access issues."

Realizing they had to act before things spiraled out of control, Gupta's team began hunting for software solutions that could help them simplify their IT operations. ManageEngine ADManager Plus met all their requirement criteria, and Gupta's team installed the solution.

ManageEngine AD360 gets it just right

Gupta's team experienced a significant improvement in the way they were able to respond to requests once they installed AD360's AD management module, ADManager Plus—a unified Active Directory, Exchange, and Office 365 management solution. When asked how the solution helped his team, Gupta said,

When asked what he liked most about using AD360, Gupta emphasized the usability of the solution, saying, "You don't have to be an expert in PowerShell scripting to get data."

Apart from using the AD management module of AD360, Gupta's team also uses two other AD360 modules: ADAudit Plus, the AD auditing module, and ADSelfService Plus, the end-user password management module. When asked about the overall impact ManageEngine solutions have had on their IT management, Gupta cheerfully declared, "The three tools have increased our productivity and have reduced effort hours for our team by a huge margin."

About AD360

AD360 is an integrated identity and access management (IAM) solution for managing user identities, governing access to resources, enforcing security, and ensuring compliance. From user provisioning, self-service password management, and Active Directory change monitoring, to single sign-on (SSO) for enterprise applications, AD360 helps you perform all your IAM tasks with a simple, easy-to-use interface.

AD360 provides all these functionalities for Windows Active Directory, Exchange Servers, and Office 365. With AD360, you can just choose the modules you need and start addressing IAM challenges across on-premises, cloud, and hybrid environments from within a single console.

$ Get Quote   ± Download