

AD PASSWORD MANAGEMENT

at ALIGN TECHNOLOGY



- An ADSelfService Plus case study

Hi, today we have with us Gal Bayer
to share with us the story of how
ADSELFERVICE PLUS
helped Align Technology in
PASSWORD MANAGEMENT



ABOUT ALIGN TECHNOLOGY:

It is a global medical device company that pioneers in the invisible orthodontics market

Develops innovative technology-rich products such as invisalign system of clear aligner treatments

Also develops products such as iTero scanner and OrthoCAD services to help dental professionals



SO GAL, WHAT WERE THE
CHALLENGES
IN MANAGING AD PASSWORDS?



Many users use smartphones to access mails; There are other laptop users who login using cached credentials. It was very difficult to notify such users about expiring passwords.



A prompt way to provide timely alerts on password expiration was lacking. This increased the

HELP DESK CALLS

exponentially.



Our helpdesk's productivity was strained. We were badly in need of a tool to notify users about their

EXPIRING PASSWORDS

at least a week or two in advance.



AND HOW DID
ADSELFERVICE PLUS
HELP YOU?



WITH

ADSELSERVICE PLUS'

Password expiry notifications,
we were able to take proactive
action & notify users

7 DAYS IN ADVANCE.

ADSELSERVICE PLUS'

PASSWORD EXPIRY NOTIFICATIONS.



ADSELFERVICE PLUS

It was easy to deploy & we received dedicated technical support

The number of helpdesk tickets for password resets and unlocking accounts dropped

The Unhindered access to resources improved employee productivity



“I use ManageEngine ADAudit Plus and I loved the product, that convinced me to try ADSelfService Plus. The pricing of ManageEngine products are very reasonable, they are easy to deploy, the live demo gives a good idea of the product prior to deployment. ManageEngine ADSolutions has every Active Directory product that I need”

GAL BAYER,
ALIGN TECHNOLOGY



THANK YOU!

We will meet you soon with another

HAPPY CUSTOMER'S SUCCESS STORY!



For more information drop a mail at
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For more details logon to
www.adselfserviceplus.com

